Exhibit 42

Weilesley, MA

1	Page 1 UNITED STATES DISTRICT COURT
2	
	DISTRICT OF MASSACHUSETTS
3	NO. 01CV12257-PBS
4	
5	·
6	In re: PHARMACEUTICAL)
7	INDUSTRY AVERAGE WHOLESALE)
8	PRICE LITIGATION)
)
9	THIS DOCUMENT RELATES TO:
,	ALL ACTIONS)
10	TERROR -
11	
12	DEPOSITION OF ROBERT C. FARIAS,
13	called as a witness by and on behalf of the
14	Defendants, pursuant to the applicable provisions
15	of the Federal Rules of Civil Procedure, before P.
16	Jodi Ohnemus, Notary Public, Certified Shorthand
17	Reporter, Certified Realtime Reporter, and
18	Registered Merit Reporter, within and for the
19	Commonwealth of Massachusetts, at the offices of
20	Harvard Pilgrim Health Care, 93 Worcester Road,
21	Wellesley, Massachusetts, on Wednesday, 20 October,
22	2004, commencing at 10:05 a.m.

Wellesley, MA

	Page 2		D
1	APPEARANCES:	1	Page 4 INDEX
2		2	THO EX
3	HAGENS BERMAN, LLP	3	TESTIMONY OF: DIRECT CROSS REDIRECT RECROSS
	BY: David S. Nalven, Esq.	4	PINEET CROSS REDIRECT RECROSS
4 5	One Main Street	5	ROBERT C. FARIAS
6	4th Floor	6	(By Mr. Mangi) 5 143
7	Cambridge, MA 02142	7	(By Mr. Nalven) 121
8	617 482-3700	8	(by Mr. Naiver) 121
9		9	EVUIDITO
10	Davidn@hagens-berman.com For the Plaintiffs	1 -	EXHIBITS FYURET DESCRIPTION 2405
11	roi the Plaintins	10	EXHIBIT DESCRIPTION PAGE
		11	Fubility Facility 004 - HDH 4 F4
12	DATTERCON DELICITOR MEDI	12	Exhibit Farias 001 HPH 1-51 67
13	PATTERSON, BELKNAP, WEBB	13	Fability F. 1. Ann. HBH FO
14	& TYLER, LLP	14	Exhibit Farias 002 HPH 52-75 85
15	BY: Adeel A. Mangi, Esq.	15	F 1 1 1 F 1 200 1 1 1 1 2 1 2 2 2 2 2 2 2 2 2 2 2
16	1133 Avenue of the Americas	16	Exhibit Farias 003 HPH 168-195 92
17	New York, NY 10036-6710	17	
18	212 336-2000	18	Exhibit Farias 004 HPH 246-282 107
19	aamangi@pbwt.com	19	
20	for the Defendants	20	
21	·	21	
22		22	•
	Days 2		
1	Page 3 APPEARANCES: (CONT'D)	1	Page 5
	AFFEARANCES. (CONT.D)	2	ROBERT C. FARIAS,
2 3	HARVARD PILGRIM HEALTH CARE	3	having first been duly sworn, testified as follows to
4	BY: Harvey D. Cotton, Esq.	4	
5	93 Worcester Road	5	direct interrogatories BY MR. MANGI:
6	Wellesley, MA 02481-9181	6	
7	617 509-7252	7	Q. Good morning, Mr. Farias. As I introduced
8	Harvey_cotton@hphc.org	8	myself earlier, I'm Adeel Mangi from Patterson,
9	· · · · ·	_	Belknap, Webb & Tyler, and we represent the
10	for Harvard Pilgrim Health Care	9	Defendants in this action here today. Have you
	·	10	ever been deposed before?
11 12		11	A. I have not, no.
		12	Q. Okay. Let me give you some of the ground
13	•	13	rules for a deposition.
14		14	A. Sure.
15 16		15	Q. First of all, it's important to answer any
16		16	questions verbally so that the court reporter can
17		17	take them down.
18		18	A. Uh-huh. Yes.
19		19	Q. If at any point a question that I ask is
20		20	unclear, please feel free to tell me that, and I'll
21 22		21	do my best to rephrase it.
,,		22	A. Okay.
22			· · · · · · · · · · · · · · · · · · ·

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1	Q. If at any point you need a break, feel	1	Q. You can answer.
2	free to let me know. We'll do that. Okay?	2	A. Okay. Not in depth. I mean, Harvey
3	A. Yes.	3	briefed me, but I don't have an in-depth
4	Q. Okay.	4	understanding.
5	MR. NALVEN: If I may, just one other	5	
6	thing, Mr. Farias. From time to time I may	6	Q. Other than discussions with Mr. Cotton, do
7	interpose an objection to the question	7	you have any other knowledge about what this
8	THE WITNESS: Sure.	1 1	about this case?
9	***	8	A. No, I do not.
10	MR. NALVEN: for various reasons that	9	Q. Okay. Can you, just by way of background,
	you may not understand.	10	describe for me your educational background.
11	THE WITNESS: Uh-huh.	11	A. Sure.
12	MR. NALVEN: Your lawyer can instruct you	12	Q. After high school.
13	what to do. I only ask that you give me at least a	13	A. Yeah. I have an undergraduate degree
14	half second between the time that the question is	14	bachelor of science in health services
15	asked and the time the question is answered for me	15	administration, and I have an MBA.
16	to say "objection"	16	Q. When did you get the bachelor's degree?
17	THE WITNESS: Will do.	17	A. 1982.
18	MR. NALVEN: If it's called for. Thanks	18	Q. What institution did you attend?
19	very much.	19	A. Providence College.
20	Q. Now, you understand that you're here today	20	
21	as a corporate representative speaking on behalf of	[Q. And then when did you get the master's
22	Harvard Pilgrim, correct?	21	qualification?
2.2.	Harvard Flightin, Correct:	22	A. In 1989.
	Page 7		
1	A. Yes.	1	Page 9 Q. From what institution did you get that?
2	Q. What did you do to prepare for your	2	A. Providence College.
3	deposition today?	3	
4	A. I spoke with Harvey.	ŧ	Q. After graduating with your bachelor's
5	Q. Anything else?	4	degree in 1982, did you take up employment?
6	A. No. That was it. I did review the	5	A. Yes.
1		6	Q. Where did you start working then?
7	participating hospital agreement to look at what	7	A. Memorial Hospital of Rhode Island.
8	language was specifically represented in there	8	Q. What was your title at Memorial Hospital?
9	related to drug pricing.	9	A. I had several titles there. Initially, I
10	Q. Did you look at any other documents?	10	was an employment coordinator I guess the title
11	 A. No. I looked at the hospital agreement. 	11	was, then a compensation administrator, and then a
12	Q. Did you speak with anyone other than Mr.	12	staff accountant.
13	Cotton in preparation for your deposition today?	13	Q. I take it none of those positions involved
14	A. I spoke with Richard Francis. He had	14	issues relating to drug pricing or reimbursement.
15	actually, it wasn't directly in preparation for	15	A. Well, not directly pricing, no.
16	this, but he had spoken to me previously. He's in	16	Q. Was there some indirect connection to
17	the reimbursement team and reports to me.	17	these issues?
18	Q. What did you discuss with Mr. Francis?	18	19
19	A. He had told me what his involvement was.		A. The only I mean, as a stretch,
20		19	reimbursement part of my job is in the finance
	Q. Do you have an understanding as to what	20	department as a staff accountant was preparing
21	this case is about?	21	Medicare cost reports, which, you know, is hospital
22	MR. NALVEN: Objection.	22	reimbursement, but not reimbursement in the sense
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Page 13

Page 10

1 of paying providers.

- Q. Those cost reports assess the amounts that the hospital was being paid in relation to services rendered to Medicare patients, is that correct?
- A. It's a standard form requirement, HCFA 2552 Medicare cost reports. All hospitals that are participating in Medicare have to file these reports.
- 9 Q. How long did you remain employed at 10 Memorial Hospital?
- 11 A. Eight and a half years.
- 12 Q. So, that was from 1982 until about 1990?
- 13 A. Uh-huh.
- Q. The three positions you described earlier,did those cover the entire period of your
- 16 employment for Memorial?
- 17 A. Yes. Uh-huh.
- 18 Q. Also, just for the court reporter's
- 19 benefit, if you will let me finish the question
- 20 before answering, just so she can get it in the
- 21 transcript.
- 22 A. Yes.

1 reimbursement. It wasn't on a claims level of

- 2 reimbursement. So, it would be a cost or some
- 3 formula related to cost reimbursement. In addition
- 4 to that, there was medical education costs that,5 you know, that Medicare would pay the hospitals.
- Q. Incidentally, as we proceed, when counsel puts forward an objection, he's just securing it for the record for the transcript. So, you should still go ahead and answer the questions after he's made his objection.
- 11 A. I understand.
- 12 Q. Unless, of course, your attorney directs 13 you not to answer a question. Okay. In 1990 you 14 left your position at Memorial, is that correct?
 - A. Yes.

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- 16 Q. Did you then enter your MBA program?
 - A. No. I -- my MBA program was done part time.
- 19 Q. Okay. What job did you move to in '99?
 - A. I went to Miriam Hospital in Providence.
- 21 Q. I'm sorry. Is that Miriam?
- 22 A. Miriam, yes.

Page 11

- Q. As part of your responsibilities as a
 staff accountant, did you gain an understanding of
- 3 the methodology that Medicare used to reimburse 4 Memorial?
- 5 MR. I

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- MR. NALVEN: Objection.
- Q. You can answer.
- A. Yes.
- Q. Okay. And what was your understanding of the methodology that Medicare was using to reimburse Memorial?
 - MR. NALVEN: Objection.
- Q. Go ahead.
- A. Okay. For -- it was -- those were the early days of the prospective payment system for inpatient services. We were reimbursed, you know, according to DRG -- a predetermined payment methodology. The cost report was used as a mechanism for settling for those areas that were not reimbursed according to the prospective reimbursement system.
- So, at that time on the outpatient side, it was you know, it was an aggregate form of

- Q. M-y-r-i-a-m?
 - A. M-i-r-i-a-m.
- Q. How long did you remain at Miriam
- 4 Hospital?
 - A. Four and a half years.
- 6 Q. Until sometime in 1994?
 - A. Uh-huh.
- Q. And what position did you hold at MiriamHospital?
 - A. The title was reimbursement supervisor.
- 11 Q. You held that title throughout your time
- 12 at Miriam?
 - A. Yes.
- Q. What were your responsibilities as a
- 15 reimbursement supervisor?
- 16 A. I had responsibility for -- again, the17 third-party reimbursement, Medicare cost reports,
- 18 also a lot of my time was spent -- there was a
- 19 teaching program there managing and understanding
- 20 the -- it was a significant part of reimbursement,
- 21 the scheduling of the interns and residents -- not
- 22 doing that, but understanding it and incorporating

4 (Pages 10 to 13)

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	Page 14
1	that appropriately into the Medicare cost reports.
2	I also had responsibility with along with the
3	billing department for managing the hospital's
4	charge, uhm, description master. Working with the
. 5	third-party payers, Blue Cross, uhm, so forth.
6	Q. Okay. During your time at Miriam
7	Hospital, did you have any knowledge regarding what
8	Miriam paid to acquire drugs?
9	A. No, I did not.
10	Q. Okay. Do you know whether or not the
11	price paid to acquire drugs was tied to any
12	particular benchmarks?
13	MR. NALVEN: Objection.
14	A. I do not know that.
15	Q. How about at your time at Memorial
16	Hospital, do you have any knowledge as to what
17	Memorial paid to acquire drugs?
18	A. No.
19	Q. Do you know whether or not that price was
20	tied to any benchmarks?
21	MR. NALVEN: Objection.
22	A. No.

,	Су, і	·1/A	
			Page 16
ĺ	1	Α.	Yes, right.
l	2 3	Q.	Okay. What was your title at Charlton
I	3	Memo	orial Hospital?
I	4	A.	Same as I had at Miriam.
l	-5	Q.	Reimbursement
l	6	A.	Supervisor, yes.
l	7	Q.	supervisor. You held that title
1	8	throug	ghout your time at Charlton Memorial?
l	9	A.	Yes.
l	10	Q.	What were your responsibilities?
l	11	Α.	The same responsibilities. Very similar
l	12	respoi	nsibilities.
l	13	Q.	While at Charlton, did you gain an
ļ	14		standing as to what Charlton was paying to
١	15	acquir	e drugs?
l	16	Α.	No.
l	17	Q.	And in 1996, you came to Harvard, is that
l	18	correc	t?
ŀ	19	A.	That's right, yes.
	20	Q.	Which entity did you join in 1996?
ĺ	21	Α.	
l	22	Q.	Sure. Well, who was your employer in
L			

Page 15 1 Q. Okay. So, in 1994 you left Miriam 2 Hospital, is that correct? 3 A. Uh-huh. 4 Q. Where did you move to in '94? 5 A. Charlton Memorial Hospital in Fall River, 6 Mass. 7 Q. You had also acquired your MBA by this 8 time? 9 A. Yes. 10 How long did you remain at Charlton 11 Hospital? 12 A. 18 months. 13 Q. Until sometime in '95? 14 A. Actually, I think you've got the years a 15 little bit wrong. 16 Q. Do I? A. Yeah, I think. It was -- I was -- I'm 17 trying to remember now. Miriam through '95, 18 because I came here in 1996 -- December of '96, 19

Q. So, you were at Charlton from sometime

around '95 to sometime around '96?

So, you do the math.

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1996?

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2 A. Harvard Pilgrim Health Care.

3 Q. Okay. Have you worked at Harvard Pilgrim

4 continuously from 1996 to the present? 5

A. Yes.

6 Q. Okay. Would you take me through your job 7 titles during that time period.

8 A. Sure. When I came to Harvard Pilgrim my

9 first title was senior regional business

10 consultant. I was in that role for 18 months.

That position involved -- I had a portfolio of 11

12 providers that I was responsible for. As that time

13 it was -- it was a couple of things. It was

14 contracting with those providers. In addition,

15 there was a responsibility where we would work with

them on their performance, specifically in the 16

concept of the physician groups, the local care 17

18 units. We would go out and do performance

19 management meetings to talk with them about how

they were performing within the various financial 20

21 models that they were contracted under.

22 Q. Okay. What was the next title you moved

5 (Pages 14 to 17)

Page 17

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- A. Next title was senior project manager; and I did that for about two years. That function was in the network management area -- a variety of projects related to network management that could be related to medical management, could be related to referral authorization type things; could be related to managing recontracting efforts. Just a wide variety of projects.
- 10 Q. When you say, "network," you're referring 11 to networks of providers?
- 12 A. That's right. It was an 13 internally-focused position.
 - Q. What do you mean by that?
 - A. Meaning that I didn't have contact with providers. I worked on projects that supported the work of network management.
 - Q. Okay. You held that position for about two years you said?
 - A. That's right.
- Q. Okay. What was the next area that you 22 moved into?

- Page 20 variety of projects. You know, liaisons with other 2 departments and so forth. 3
 - Q. The focus you said was entirely on the administrative side of managing the department?
 - A. Administration and planning. The planning -- it was really a split function, and it continues to be. But the planning side was related to, you know, the significant, you know, project business unit initiatives, contracting being primarily --
 - Q. How long did you remain in that position?
- A. Actually, it was a little bit of an 12 evolution. Probably about a year. That position evolved into my current role, director of planning 14 and administration. When there was a
- 15 reorganization, contracting became more of a broad
- business unit again. Network service and 16 17
- operations is the name of the business unit. So, 18
- my title now and following being manager of 19
- planning and administration for contracting was 20
- director of planning administration for network 21 service and operations.
- 22 MR. MANGI: I'm sorry. Could you read

Page 19

- A. Next area was specifically to the contracting department in a project management role. That title was manager of planning and administration.
- 5 Q. Okay. And you moved into that position 6 sometime around 2000, is that correct?
 - A. Probably about 2000, yeah.
 - Q. What were your responsibilities in that position?
 - A. In that position I was responsible for both the administrative side of managing the contracting department and the administrative side -- I mean the departmental administrative budget, the infrastructure of the department -- project management specific to the contracting department.
- 15 For example, you know, when recontracting was, you 16
- 17 know, kicking off, I would be responsible for
- drafting, you know, notification letters that would 18 19
- go out to the -- to the providers, responsible for working with legal on updating the contract 20
- 21 templates, and also, managing the work flows
- 22 related to recontracting. And again, a wide

- back that last answer, please. 1
 - (Answer read back.)
 - Q. So, your current position is director of planning and administration, right?
 - A. Right.
- 6 Q. And you've held that since 2001.
 - A. Yeah.
- 8 Q. Okay. Have your responsibilities changed 9 from your manager of planning and administration 10 position?
- A. Yes. In addition to those 11
- 12 responsibilities, I have reporting -- folks
- 13 reporting to me, including the provider
- 14 communications and training area. There's a small
- 15 group of project managers and a budget coordinator
- 16 which, again, they focus primarily on the
- infrastructure and administration side of things. 17
- In addition to that, the provider reimbursement 18
- 19 area reports to me.
- 20 Q. What are your responsibilities in relation to that provider reimbursement area? 21 22
 - A. The manager of provider reimbursement

Page 21

		.,	
1	Page 22		Page 24
1	reports to me.	1	Q. So, your understanding is that AWP is
2	Q. And who is that manager?	2	provided to Harvard Pilgrim by Medicare?
3	A. Steve Twelves.	3	A. Uh-huh.
4	Q. Now, the manager of planning and	4	Q. Where do you come by that understanding?
5	administration position you referred to earlier	5	A. The way we describe it in our provider
6	A. Uh-huh.	6	contracts is, "based on Medicare AWP updates."
7	Q was that also focused on provider	7	Q. Is that contractual language the only
8	contracting?	8	
9	A. Uh-huh.	1	basis for your view that AWP is provided to Harvard
10	Q. Okay. In your current position do you	9	Pilgrim by Medicare?
11		10	A. That and what I've known from my
	have any responsibility for pharmacies or pharmacy	11	reimbursement staff, yes.
12	contracting?	12	Q. Are you familiar with First Data Bank?
13	A. No.	13	A. No.
14	Q. Okay. Do you have any dealings with	14	Q. Have you ever heard of First Data Bank?
15	pharmacy benefits managers or PBMs?	15	A. No.
16	A. No.	16	Q. Have you ever heard of Redbook?
17	Q. Okay. So, is it fair to say that	17	A. Redbook I've heard of, yes.
18	throughout your time at Harvard Pilgrim, your focus	18	Q. Okay. Do you know what Redbook is? And
19	has been on the provider or medical side, as	19	we're not talking about the ladies' magazine.
20	opposed to the pharmacy side of the business?	20	A. No. I know. I don't know specifically.
21	MR. NALVEN: Objection.	21	Q. Okay. Do you have a general understanding
22	A. Yes.	22	as to the nature of that publication?
			as to the nature of that publication:
			li e
	Page 23		Page 25
1	Page 23 Q. Okay. Now, in your current position, do	1	Page 25 MR. NALVEN: Objection.
1 2		1 2	Page 25 MR. NALVEN: Objection. A. No.
	Q. Okay. Now, in your current position, do	2	MR. NALVEN: Objection. A. No.
2	Q. Okay. Now, in your current position, do you subscribe to any industry pricing publications?	2 3	MR. NALVEN: Objection. A. No. Q. Are you a member of any professional
2	Q. Okay. Now, in your current position, do you subscribe to any industry pricing publications?MR. NALVEN: Objection.A. I don't. I don't	2 3 4	MR. NALVEN: Objection. A. No. Q. Are you a member of any professional associations or industry associations?
2 3 4 5	 Q. Okay. Now, in your current position, do you subscribe to any industry pricing publications? MR. NALVEN: Objection. A. I don't. I don't Q. Others in your department do? 	2 3 4 5	MR. NALVEN: Objection. A. No. Q. Are you a member of any professional associations or industry associations? A. No.
2 3 4 5 6	 Q. Okay. Now, in your current position, do you subscribe to any industry pricing publications? MR. NALVEN: Objection. A. I don't. I don't Q. Others in your department do? A. The reimbursement I don't know the 	2 3 4 5 6	MR. NALVEN: Objection. A. No. Q. Are you a member of any professional associations or industry associations? A. No. Q. Are you familiar with Harvard Community
2 3 4 5 6 7	 Q. Okay. Now, in your current position, do you subscribe to any industry pricing publications? MR. NALVEN: Objection. A. I don't. I don't Q. Others in your department do? A. The reimbursement I don't know the details around what the reimbursement department 	2 3 4 5 6 7	MR. NALVEN: Objection. A. No. Q. Are you a member of any professional associations or industry associations? A. No. Q. Are you familiar with Harvard Community Health Plans?
2 3 4 5 6 7 8	 Q. Okay. Now, in your current position, do you subscribe to any industry pricing publications? MR. NALVEN: Objection. A. I don't. I don't Q. Others in your department do? A. The reimbursement I don't know the details around what the reimbursement department if they subscribe to the document, you know, 	2 3 4 5 6 7 8	MR. NALVEN: Objection. A. No. Q. Are you a member of any professional associations or industry associations? A. No. Q. Are you familiar with Harvard Community Health Plans? A. Yes.
2 3 4 5 6 7 8 9	 Q. Okay. Now, in your current position, do you subscribe to any industry pricing publications? MR. NALVEN: Objection. A. I don't. I don't Q. Others in your department do? A. The reimbursement I don't know the details around what the reimbursement department if they subscribe to the document, you know, anything or if they get the information online. 	2 3 4 5 6 7 8 9	MR. NALVEN: Objection. A. No. Q. Are you a member of any professional associations or industry associations? A. No. Q. Are you familiar with Harvard Community Health Plans? A. Yes. Q. Okay. What is the relationship between
2 3 4 5 6 7 8 9	 Q. Okay. Now, in your current position, do you subscribe to any industry pricing publications? MR. NALVEN: Objection. A. I don't. I don't Q. Others in your department do? A. The reimbursement I don't know the details around what the reimbursement department if they subscribe to the document, you know, anything or if they get the information online. I don't know. 	2 3 4 5 6 7 8 9	MR. NALVEN: Objection. A. No. Q. Are you a member of any professional associations or industry associations? A. No. Q. Are you familiar with Harvard Community Health Plans? A. Yes. Q. Okay. What is the relationship between Harvard Community Health Plan and Harvard Pilgrim
2 3 4 5 6 7 8 9 10 11	 Q. Okay. Now, in your current position, do you subscribe to any industry pricing publications? MR. NALVEN: Objection. A. I don't. I don't Q. Others in your department do? A. The reimbursement I don't know the details around what the reimbursement department if they subscribe to the document, you know, anything or if they get the information online. I don't know. Q. Okay. 	2 3 4 5 6 7 8 9 10	MR. NALVEN: Objection. A. No. Q. Are you a member of any professional associations or industry associations? A. No. Q. Are you familiar with Harvard Community Health Plans? A. Yes. Q. Okay. What is the relationship between Harvard Community Health Plan and Harvard Pilgrim Health Care?
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2 3 4 5 6 7 8 9 10 11 12 13	 Q. Okay. Now, in your current position, do you subscribe to any industry pricing publications? MR. NALVEN: Objection. A. I don't. I don't Q. Others in your department do? A. The reimbursement I don't know the details around what the reimbursement department if they subscribe to the document, you know, anything or if they get the information online. I don't know. Q. Okay. MR. NALVEN: Note my objection to the prior question, please. 	2 3 4 5 6 7 8 9 10 11 12 13	MR. NALVEN: Objection. A. No. Q. Are you a member of any professional associations or industry associations? A. No. Q. Are you familiar with Harvard Community Health Plans? A. Yes. Q. Okay. What is the relationship between Harvard Community Health Plan and Harvard Pilgrim Health Care? A. Well, Harvard Community Health Plan was one of the organizations that merged with Pilgrim
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Wellesley, MA

Page 26 1 any pharmacies? 2 A. Not to my knowledge. Page 26 1 business, right? 2 A. That's correct.	
2 A. Not to my knowledge. 2 A. That's correct.	Page 28
· • • • • • • • • • • • • • • • • • • •	
3 Q. Does it own any provider networks? 3 Q. Do you have an understanding a	s to the
4 A. I guess I don't understand what you mean 4 methodology that Harvard Pilgrim uses	
5 by "own." 5 reimburse providers for drugs that are a	dministered
6 Q. Well, does it own any hospitals? 6 in office?	
7 A. No. 7 A. Yes.	
8 Q. Okay. Does it have any physicians' groups 8 MR. NALVEN: Objection.	
9 practicing physicians that are direct employees 9 Q. And to clarify the question, by	
10 of Harvard Pilgrim? 10 "providers" here, I'm referring to physic	ians
11 A. I don't there is Nashua Medical Group 11 rather than hospitals.	
12 in New Hampshire, which I don't understand fully 12 A. Yes.	
13 the reporting relationship, but I believe they're 13 Q. Okay. What is the methodology	that
14 an owned small group. 14 Harvard Pilgrim uses at present to reimb	
15 Q. Did you say it was natural medical? 15 physicians for drugs that are distributed	
16 A. Nashua. 16 office?	
17 Q. How would you spell that? 17 MR. NALVEN: Objection.	
18 A. N-a-s-h-u-a. 18 A. We have a drug fee schedule.	
19 Q. Okay. Do you know what is that a is 19 Q. Does Harvard Pilgrim independen	ntly.
20 that a group of practicing physicians? 20 generate that drug fee schedule?	iciy
21 A. Yes, it's a small group. 21 MR. NALVEN: Objection.	
22 Q. Okay. 22 A. Independently? I	
22 A. Independently: 1	•
Page 27	Page 30
Page 27 1 A. Yeah, I mean is the fee schedul	Page 29
1 A. Yeah. 1 Q. Yeah, I mean, is the fee schedul	e
1 A. Yeah. 1 Q. Yeah, I mean, is the fee schedul 2 Q. And it's your understanding that Harvard 2 something that Harvard Pilgrim generate	e es
1 Q. Yeah, I mean, is the fee schedul 2 Q. And it's your understanding that Harvard 3 Pilgrim owns that practice? 1 Q. Yeah, I mean, is the fee schedul 2 something that Harvard Pilgrim generat 3 internally, or do you rely upon a vendor	e es · or some
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1 Q. Yeah, I mean, is the fee schedul 2 something that Harvard Pilgrim generat 2 something that Harvard Pilgrim generat 3 internally, or do you rely upon a vendor 4 A. Yes. 4 other entity to provide a fee schedule to 5 Q. Do you have any involvement in relation to 6 that practice? 5 A. No. 6 Q. Okay. Do you have any knowledge regarding 9 how that practice acquires drugs? 9 referring to? 10 A. No. 11 Q. Do you have any knowledge regarding how 12 that practice is reimbursed for drugs, if at all? 13 A. No. 14 Q. Do you know whether Harvard Pilgrim, at 15 present, purchases drugs directly from any 16 wholesalers or manufacturers? 17 Q. Yeah, I mean, is the fee schedul 2 something that Harvard Pilgrim generat 3 internally, or do you rely upon a vendor 4 other entity to provide a fee schedule to 5 MR. NALVEN: Objection. 6 A. No. We generate the fee schedule information. 7 information. 8 Q. When you say, "information," will preferring to? 10 A. The AWP. 11 Q. What is the relation of the number of the provide a fee schedule to 5 MR. NALVEN: Objection. 6 A. No. We generate the fee schedule information. 9 when you say, "information," will preferring to? 10 A. The AWP. 11 Q. What is the relation of the number of the provide a fee schedule to 5 MR. NALVEN: Objection. 9 When you say, "information," will preferring to? 10 A. The AWP. 11 Q. What is the relation of the number of the provide a fee schedule to 5 MR. NALVEN: Objection. 9 MR.	e es es or some o you? Ile based on hat are you her on the its AWP?
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1 Q. Yeah, I mean, is the fee schedul something that Harvard Pilgrim owns that practice? 4 A. Yes. 5 Q. Do you have any involvement in relation to that practice? 7 A. No. 8 Q. Okay. Do you have any knowledge regarding how that practice acquires drugs? 10 A. No. 11 Q. Do you have any knowledge regarding how that practice is reimbursed for drugs, if at all? 12 something that Harvard Pilgrim generat internally, or do you rely upon a vendor other entity to provide a fee schedule to MR. NALVEN: Objection. 6 A. No. We generate the fee schedule information. 8 Q. When you say, "information," with practice is reimbursed for drugs, if at all? 9 referring to? 10 A. The AWP. 11 Q. What is the relation of the number fee schedules for any particular drug to A. It's a percentage of AWP. 12 Q. Okay. What is that percentage? 13 A. No. 14 Q. Do you know whether Harvard Pilgrim, at present, purchases drugs directly from any wholesalers or manufacturers? 15 A. I don't know. 16 Q. Do you know whether Harvard Pilgrim has ever purchased drugs directly from wholesalers or manufacturers? 17 A. I don't know. 18 Q. Do you know whether Harvard Pilgrim has ever purchased drugs directly from wholesalers or manufacturers? 20 manufacturers? 20 MR. NALVEN: Objection. 4 A. No. We generate the fee schedule to MR. NALVEN: Objection. 5 MR. NALVEN: Objection. 6 A. No. We generate the fee schedule to MR. NALVEN: Objection. 6 A. No. We generate the fee schedule to MR. NALVEN: Objection. 7 A. No. We generate the fee schedule to MR. NALVEN: Objection. 8 Q. When you say, "information," will see schedule for any particular drug to A. The AWP. 11 Q. Okay. What is that percentage? 12 A. 95 percent. 13 A. 95 percent. 14 Q. Okay. What is that percentage? 15 A. 95 percent. 16 Q. So, is it fair to say that Harvard currently reimburses providers for drugs administered in office at 95 percent of A. Yes. 18 Q. Now, this drug fee schedule you	e es or some o you? ule based on nat are you er on the its AWP? Pilgrim s AWP?
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methodology was in use?

A. I don't know.

MR. NALVEN: Objection.

projects and the position I was in.

A. Just through my involvement in the

Q. Is it your understanding that that

methodology was already in use prior to 2001, or

was it being implemented when you first became a --

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Welfesley, MA

October 20, 2004

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1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	A. Yes. Q. And that applies across all of Harvard Pilgrim's plans as well? A. Yes. Q. Who at Harvard Pilgrim is responsible for maintaining that fee schedule? A. It MR. NALVEN: Objection. A. The folks in our reimbursement department, Richard Francis. Q. And they report in to you, is that correct? A. Through the manager, yes. Q. How often is the drug fee schedule updated? A. It's it can vary. It's updated in accordance with the updates that we receive from Medicare. Generally, quarterly. Q. How long has Harvard Pilgrim reimbursed physicians for drug administered in office at 95 percent of AWP? A. I don't know.	1 2 3 4 5 6 7 8	Q. Now, let's switch gears for a moment and talk about hospitals. A. Sure. Q. Do you have an understanding as to the methodology that Harvard Pilgrim currently uses to reimburse hospitals for drugs that are administered to patients? MR. NALVEN: Objection. A. Yes. Q. All right. What is that methodology? MR. NALVEN: Objection. A. The Harvard Pilgrim drug fee schedule. Q. All right. Is that the same fee schedule that we discussed — A. Yes. Q. — that's used in reimbursing providers? A. Yes. MR. NALVEN: Objection. Q. Does that apply to both the inpatient and outpatient departments of hospitals? A. Not necessarily. Actually, no.
1 2 3 4 5 6 7 8 9 10 11 12 13	Page 31 Q. Was that the methodology in use when you came to the company? A. I don't know. Q. Okay. How long do you know that the methodology this methodology has been in use? A. At least the last three years. Q. So, you know this methodology has been in use since 2001, is that correct? A. Yes. Q. And prior to 2001, you don't know what methodology Harvard Pilgrim used to reimburse providers for drugs administered in office? A. That's correct. Q. How did you come to know in 2001 that this	1 2 3 4 5 6 7 8 9 10 11 12 13 14	Q. Okay. Page 33 A. The nature of inpatient reimbursement is that we wouldn't pay according to a drug fee schedule. Q. Can you describe what the reimbursement is that's used in relation to inpatient? A. Inpatient, there could be a variety of reimbursement mechanisms. It could be a per diem. It could be a DRG reimbursement. And for some cases, it could be a case rate. In any of those methodologies, the reimbursement would be for all services received while inpatient, and there wouldn't be distinct payment for any ancillary outpatient or drug services. Q. So, in relation to inpatients, Harvard

Q. So, in relation to inpatients, Harvard Pilgrim does not pay any amount that's specific to 15 reimbursement for drugs administered to the 16 17 patients, is that correct?

MR. NALVEN: Objection.

A. That's correct. There is one instance where there could be payment for a drug: If a hospital were on a percent-of-charge contract, 22 then, by the nature of the reimbursement

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	Page 34		Page 36
1	methodology, they would be paid a percentage of	1	A. I don't know.
2	whatever charges the hospital submitted.	2	Q. Do you know how common those percent of
3	Q. And the charges would include a component	3	charge contracts are in relation to Harvard
4	that pertains to drug costs, is that correct?	4	Pilgrim's overall hospital contracting?
5	A. It could, yes.	5	A. They're rare.
6	MR. NALVEN: Objection.	6	Q. Okay.
7-	Q. In that instance, in the percent-of-charge	7	MR. NALVEN: Note my objection.
8	case	8	Q. So that was the inpatient side. So, when
9	A. Uh-huh.	9	you describe the use of Harvard Pilgrim's drug fee
10	Q do you have an understanding as to	10	schedule
11	whether the amount that the hospital bills Harvard	11	A. Uh-huh.
12	Pilgrim in relation to drugs can be expressed by	12	Q in relation to hospitals, were you
13	reference to any particular benchmark?	13	referring them exclusively to the outpatient
14	MR. NALVEN: Objection.	14	sector?
15	A. That's a difficult question to answer.	15	
16	The hospitals establish their charges. I wouldn't	16	A. Yes.
17	know what they were basing that on.	!	Q. So, in relation to drugs that are
18	Q. So, it's whatever the hospital would	17	administered to outpatients in hospitals
19		18	A. Yes.
	customarily charge for the drug is the amount that	19	Q is it fair to say that Harvard Pilgrim
20	Harvard Pilgrim will pay in that instance, is that	20	reimburses the hospitals at 95 percent of AWP?
i	correct?	21	A. Yes.
22	MR. NALVEN: Objection.	22	Q. How long has that methodology been in use?
	Page 35		Programme 27
1	A. No, we would pay we would negotiate a	1	Page 37 MR. NALVEN: Objection.
2	discount off of charges.	2	A. Well, as I said, my awareness, the last
3	Q. The discount that's negotiated in that	3	three years.
4	instance, would that apply to all charges across		
5		4	
		4 5	Q. You became aware of that methodology in
	the board, or would there be a specific negotiation	5	Q. You became aware of that methodology in relation to its use
6	the board, or would there be a specific negotiation in relation to drug reimbursement?	5 6	Q. You became aware of that methodology in relation to its use A. Uh-huh.
6 7	the board, or would there be a specific negotiation in relation to drug reimbursement? A. There would not be a specific related to	5 6 7	Q. You became aware of that methodology in relation to its useA. Uh-huh.Q in outpatient departments in hospitals
6 7 8	the board, or would there be a specific negotiation in relation to drug reimbursement? A. There would not be a specific related to drug reimbursement. There may be differences	5 6 7 8	 Q. You became aware of that methodology in relation to its use A. Uh-huh. Q in outpatient departments in hospitals at the same time that you become aware of its use
6 7 8 9	the board, or would there be a specific negotiation in relation to drug reimbursement? A. There would not be a specific related to drug reimbursement. There may be differences between inpatient and outpatient. Generally,	5 6 7 8 9	 Q. You became aware of that methodology in relation to its use A. Uh-huh. Q in outpatient departments in hospitals at the same time that you become aware of its use in relation to providers?
6 7 8 9	the board, or would there be a specific negotiation in relation to drug reimbursement? A. There would not be a specific related to drug reimbursement. There may be differences between inpatient and outpatient. Generally, that's what you would see.	5 6 7 8 9	Q. You became aware of that methodology in relation to its use A. Uh-huh. Q in outpatient departments in hospitals at the same time that you become aware of its use in relation to providers? MR. NALVEN: Objection.
6 7 8 9 10	the board, or would there be a specific negotiation in relation to drug reimbursement? A. There would not be a specific related to drug reimbursement. There may be differences between inpatient and outpatient. Generally, that's what you would see. Q. Well, sticking with the inpatient	5 6 7 8 9 10 11	 Q. You became aware of that methodology in relation to its use A. Uh-huh. Q in outpatient departments in hospitals at the same time that you become aware of its use in relation to providers? MR. NALVEN: Objection. A. That's right.
6 7 8 9 10 11 12	the board, or would there be a specific negotiation in relation to drug reimbursement? A. There would not be a specific related to drug reimbursement. There may be differences between inpatient and outpatient. Generally, that's what you would see. Q. Well, sticking with the inpatient component	5 6 7 8 9 10 11 12	Q. You became aware of that methodology in relation to its use A. Uh-huh. Q in outpatient departments in hospitals at the same time that you become aware of its use in relation to providers? MR. NALVEN: Objection. A. That's right. Q. Do you know what methodology was in use in
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6 7 8 9 10 11 12 13 14 15 16 17 18	the board, or would there be a specific negotiation in relation to drug reimbursement? A. There would not be a specific related to drug reimbursement. There may be differences between inpatient and outpatient. Generally, that's what you would see. Q. Well, sticking with the inpatient component A. Sure. Q I understand that the there may be a percentage discount of the charge that's negotiated. My question is, the amount that the hospital will charge in relation to drugs specifically A. Uh-huh.	5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	Q. You became aware of that methodology in relation to its use A. Uh-huh. Q in outpatient departments in hospitals at the same time that you become aware of its use in relation to providers? MR. NALVEN: Objection. A. That's right. Q. Do you know what methodology was in use in relation to reimbursing outpatients hospitals in relation to outpatients prior to 2001? MR. NALVEN: Objection. A. Unsure. Q. When you say, "unsure," do you mean you have an idea but you're not certain about it? A. I don't know.

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1 2 3 4 5 6 7 8 9 10 11 12 13 14	Page 38 that question and let's be more clear. Switching back to physicians now A. Yes. Q when Harvard Pilgrim reimburses physicians in relation to drugs administered in office, does it break out a drug component versus an administration fee or a that's fine. Go ahead. A. Yes. Q. Okay. The drug component, that's what's expressed on the fee schedule, is that correct? A. Both components would be expressed on a fee schedule. Q. Okay. Now	1 2 3 4 5 6 7 8 9 10 11 12 13 14	and hospitals A. Yes. Q pay to acquire drugs? A. No. Q. Okay. Do you have an understanding as to whether the amount that they pay to acquire drugs can be expressed by reference to any particular benchmark? MR. NALVEN: Objection. A. I don't know. Q. Okay. Have you ever heard of the term "whole acquisition cost" or WAC? A. Yes.
15 16 17	MR. NALVEN: Objection. Q the 95 percent of AWP A. Uh-huh.	15 16 17	Q. Okay. What's your understanding of that term? A. Just as it describes itself, that it would be what the price that the providers pay to
18 19 20 21 22	Q part of the fee schedule that you referred to earlier A. Uh-huh, right. Q that's the reimbursement in relation to the drugs, is that correct?	18 19 20 21	acquire the drug. Q. Okay. So, is it fair to say that you understand that providers acquire drugs at or close to WAC?
	the drugs, is that correct:	22	A. I really don't know.
1 2 3 4 5 6 7	A. Correct. Q. Okay. Does the fee schedule also contain a separate amount that's paid for administrative fees administration fees? A. For some yeah. I mean, it's not that the fee schedule I mean, there are standard codes that provide for administration of drugs.	1 2 3 4 5 6 7	Page 41 Q. Is it fair to say that your earlier answer when you described what you understood WAC to be A. Uh-huh. Q was based just on the language A. Yes. Q of the term? A. Yes.
8	Q. Okay. And those are CPT codes, is that	8	MR. NALVEN: Objection.

- correct?
- 10 A. CPT or HCPCs, yeah.

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- Q. Okay. So, Harvard Pilgrim will reimburse a provider, both for a procedure of administering a drug in relation to the relevant CPT or HCPC code, and will reimburse at 95 percent of AWP in relation to the drug administered. Is that a fair
- 16 statement? 17 A. It's fair, but I don't have complete
- knowledge of the instances where an administration 18 code would be per -- you know what I mean -- if 19 20 that happens in every case.
- Q. Do you have an understanding of what 21 22 providers -- and referring now to both physicians

- be -
 - NALVEN: Ubjection,
- 9 Q. You understand that providers acquire 10 drugs at an amount lower than what Harvard Pilgrim reimburses them in relation to those drugs, is that 11
- 12 correct?

- A. I don't know that.
- 14 Q. Okay. Well, you understand that most of the providers that Harvard Pilgrim contracts with 15 16 are in the business of making money rather than 17 losing money, right?
- 18 MR. NALVEN: Objection. 19 A. I can't -- I don't know that.
- 20 Q. Okay. Well, do you generally assume that
- 21 physicians Harvard Pilgrim is contracting with are
- 22 acquiring drugs at a price lower than what you

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	Page 42		Page 44
1	reimburse them for?	1	MR. NALVEN: Objection.
2	MR. NALVEN: Objection.	2	A. I don't have direct involvement with
3	A. I don't know.	3	physician contracting, other than providing the
4	Q. Would others at Harvard Pilgrim be more	4	tools that the contracting consultants need as far
5	familiar with that issue?	5	you know, like the contract templates, the
6		6	
7	A. I couldn't answer for others.	<u>. </u>	reimbursement strategy. That is what my
8	Q. Okay. Is it fair to say that Harvard	7	Q. When you say, "contract consultants," what
9	Pilgrim does not require providers to disclose	8	are you referring to there?
10		9	A. The staff that is responsible for directly
11	The second secon	10	working with the providers
12	with Harvard Pilgrim?	11	Q. And those are?
1	MR. NALVEN: Objection.	12	A in negotiating and administering the
13	A. Within my area, we do not.	13	contracts.
14	Q. Uh-huh. And indeed, Harvard Pilgrim	14	Q. Those are Harvard Pilgrim's employees,
15	doesn't require them to disclose their acquisition	15	right?
16	costs for drugs in any other way that you're aware	16	A. That's correct.
17	of, is that correct?	17	Q. And when you refer to "reimbursement
18	A. Not that I'm aware of, no.	18	strategy," what are you talking about there?
19	MR. NALVEN: Objection.	19	A. The reimbursement staff reporting to me,
20	Q. Indeed, the providers' acquisition costs	20	you know, what how are we going to the
21	are not relevant to Harvard Pilgrim's calculation	21	physician fee schedule generally is a good example.
22	of the amount that it's going to reimburse them for	22	The physician fee schedule is an RBRVS fee
			The physician ree schedule is all hallys lee
	Page 43		Page 45
1	drugs. Is that a fair statement?	1	Page 45 schedule how are we going to update the fee
2	MR. NALVEN: Objection.	2	schedule in the coming year? That's what I'm
3	A. Yes.	3	talking about.
4	Q. So, indeed, if providers' acquisition	4	Q. Do you have an understanding as to the
5	costs for drugs were to change, that would not	5	
6	alter the amount that Harvard Pilgrim is	6	criteria Harvard Pilgrim uses when deciding whether
7			or not to contract with a provider?
8	MR. NALVEN: Objection.	7	A. Yes.
١ ۾		8	Q. Okay. What are those criteria?
19	A. That's correct.	9	A. Well, generally, it's I mean, they have
10	Q. And indeed, if Harvard Pilgrim were to	10	to be credentialed, and they have to meet all of
11	learn more information about what providers paid to	11	the credentialing standards. There has to be a
12	acquire drugs, that would not change the amount	12	need. The fact of the matter is, in our service
13	that Harvard Pilgrim is reimbursing for drugs. Is	13	area, our network is robust. You know what I mean?
14	that a fair statement?	14	So, we're not it's not like a network
15	MR. NALVEN: Objection.	15	development situation where we're going out and
16	A. That's a fair statement.	16	seeking providers.
17	Q. Now, what is your involvement at present	17	Q. Anything else?
18	in relation to Harvard Pilgrim's contracts with	18	A. No.
19	physicians?	19	Q. Okay. Since Harvard Pilgrim has one fee
20	MR. NALVEN: I'm sorry. May I hear the	20	schedule that it applies to all providers, is it
21	question again, please.	21	fair to say that there is no negotiation between
22	(Question read back.)	22	Harvard Pilgrim and providers over the amount that
i			The rest of the articular providers over the attiount that

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	Page 46		Page 48
1	will be reimbursed in relation to drugs	1	for reimbursing reimbursing drugs. And what we
2	administered in office?	2	tried to understand because I understand there's
3	MR. NALVEN: Objection.	3	
4	A. It's difficult for me to say. I don't	1	a transition period that they're actually they
	-	4	changed their methodology in 2004, and that they're
5	know.	5	going to be continuing to change it over time. And
6	 Q. Okay, because you're not directly involved 	6	the discussion stemmed from, okay, well, what are
7	in that	7-	we, as a health plan, going to do? You know, what
8	A. That's correct.	8	are our options, given that this change is
9	Q administration process?	9	occurring?
10	A. That's correct.	10	_
11		1	Q. And part of the reason for that was for
	• • • • • • • • • • • • • • • • • • • •	11	the past few years Harvard Pilgrim has reimbursed
12	the court reporter can take that down, please. But	12	providers for drugs administered in office at the
13	you do know for a fact that there's one fee	13	same rate as Medicare, is that correct?
14	schedule that's applied across the board, and that	14	A. Not at the same rate, but based on the AWP
15	there are no variations from that, is that correct?	15	updates.
16	A. That's correct.	16	Q. Okay.
17	Q. Has there ever been any discussion that	17	A. Okay.
18	you're aware of at Harvard Pilgrim about changing	l	· · · · · · · · · · · · · · · · · · ·
19		18	Q. How is the rate that Harvard Pilgrim
	the methodology that's used to reimburse providers	19	reimburses providers for drugs administered in
20	for drugs administered in office or in hospital	20	office different from what Medicare reimburses?
21	outpatient departments?	21	A. I don't know what the differential is
22	MR. NALVEN: Objection,	22	between the two fee schedules.
	•	l	
		,	· ·
	Page 47		Page 40
1	Page 47 A. Yes.	1	Page 49 O Okay So what was the result of that
1 _	A. Yes.	1	Q. Okay. So, what was the result of that
2	A. Yes.Q. Okay. When did that discussion take	2	Q. Okay. So, what was the result of that discussion pertaining to whether or not to change
2	A. Yes.Q. Okay. When did that discussion take place?	2	Q. Okay. So, what was the result of that discussion pertaining to whether or not to change reimbursement methodologies?
2 3 4	A. Yes.Q. Okay. When did that discussion takeplace?A. Earlier this year.	2 3 4	Q. Okay. So, what was the result of that discussion pertaining to whether or not to change reimbursement methodologies? A. Well, we for 2004, we continue to pay
2 3 4 5	A. Yes.Q. Okay. When did that discussion take place?A. Earlier this year.MR. NALVEN: Objection.	2	Q. Okay. So, what was the result of that discussion pertaining to whether or not to change reimbursement methodologies?
2 3 4	A. Yes.Q. Okay. When did that discussion takeplace?A. Earlier this year.	2 3 4	Q. Okay. So, what was the result of that discussion pertaining to whether or not to change reimbursement methodologies? A. Well, we for 2004, we continue to pay under the same methodology. So, we haven't
2 3 4 5	A. Yes.Q. Okay. When did that discussion take place?A. Earlier this year.MR. NALVEN: Objection.	2 3 4 5 6	Q. Okay. So, what was the result of that discussion pertaining to whether or not to change reimbursement methodologies? A. Well, we for 2004, we continue to pay under the same methodology. So, we haven't executed a change yet.
2 3 4 5 6	 A. Yes. Q. Okay. When did that discussion take place? A. Earlier this year. MR. NALVEN: Objection. MR. MANGI: What's your objection? MR. NALVEN: It incorporated the previous 	2 3 4 5 6 7	Q. Okay. So, what was the result of that discussion pertaining to whether or not to change reimbursement methodologies? A. Well, we for 2004, we continue to pay under the same methodology. So, we haven't executed a change yet. Q. Uh-huh. Is a change contemplated?
2 3 4 5 6 7	 A. Yes. Q. Okay. When did that discussion take place? A. Earlier this year. MR. NALVEN: Objection. MR. MANGI: What's your objection? MR. NALVEN: It incorporated the previous question, which used terms that are ambiguous under 	2 3 4 5 6 7 8	Q. Okay. So, what was the result of that discussion pertaining to whether or not to change reimbursement methodologies? A. Well, we for 2004, we continue to pay under the same methodology. So, we haven't executed a change yet. Q. Uh-huh. Is a change contemplated? A. Again, we're still having discussions,
2 3 4 5 6 7 8 9	 A. Yes. Q. Okay. When did that discussion take place? A. Earlier this year. MR. NALVEN: Objection. MR. MANGI: What's your objection? MR. NALVEN: It incorporated the previous question, which used terms that are ambiguous under the circumstances. 	2 3 4 5 6 7 8 9	Q. Okay. So, what was the result of that discussion pertaining to whether or not to change reimbursement methodologies? A. Well, we for 2004, we continue to pay under the same methodology. So, we haven't executed a change yet. Q. Uh-huh. Is a change contemplated? A. Again, we're still having discussions, trying to understand what the market change is
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Wellesley, MA

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	Page 50)	Page 52
1	MR. NALVEN: Objection.	1	move to a benchmark other than AWP, it could do
2	A. I don't know.	2	that, correct?
3	Q. Okay. Do you have an understanding as to	3	MR. NALVEN: Objection.
4	how ASP is calculated?	4	A. Through a recontracting effort.
5	A. I do not.	5	Q. Right, subject to contractual obligations.
6	 Q. Now, we spoke earlier about the 	6	And indeed, it could have done so at any time in
 7	administrative fee component of reimbursement to	17	the past, subject to contractual obligations,
8	providers for drugs administered in office. Do you	8	correct?
9	recall that testimony?	9	MR. NALVEN: Objection.
10	A. Yes.	10	A. Yes.
11	Q. Do you have an understanding as to whether	11	Q. If Harvard Pilgrim does decide to change
12	that amount alone leaving aside drug	12	the reimbursement methodology that it uses, would
13	reimbursement would be sufficient to cover	13	it be fair to say that the actual amounts that are
14	providers' overhead costs?	14	paid to physicians are unlikely to change
15	MR. NALVEN: Objection.	15	drastically?
16	A. I don't know.	16	MR. NALVEN: Objection.
17	Q. All right. And is that because you're not	17	A. I'm not sure
18	the person who works closely with providers?	18	
19	MR. NALVEN: Objection.	19	Q. Sure. Well, let me clarify. A. I understand.
20	A. It's because generally I wouldn't know	20	
21	what the overhead costs of a provider are.	21	Q. You discussed that there you said that
22	Q. Do others at Harvard Pilgrim have that	22	there are discussions currently underway
	e. Do others at that tard I lightly have that	22	A. Uh-huh.
	Dans 54	<u> </u>	
1	Page 51 information?	١.	Page 53
_		1 7	O should all an au makili an au 1991 t
2		1 2	Q about whether or not Harvard Pilgrim
2	A. I would say no.	2	should change the methodology?
3	A. I would say no.Q. All right. To the best of your knowledge,	2	should change the methodology? A. Right.
3 4	 A. I would say no. Q. All right. To the best of your knowledge, has Harvard Pilgrim ever studied what providers' 	2 3 4	should change the methodology? A. Right. Q. That it uses to reimburse, right?
3 4 5	 A. I would say no. Q. All right. To the best of your knowledge, has Harvard Pilgrim ever studied what providers' overhead costs are? 	2 3 4 5	should change the methodology? A. Right. Q. That it uses to reimburse, right? A. Correct.
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3 4 5 6 7	 A. I would say no. Q. All right. To the best of your knowledge, has Harvard Pilgrim ever studied what providers' overhead costs are? A. Not specifically, no. Q. Why does Harvard Pilgrim use this 95 	2 3 4 5 6 7	should change the methodology? A. Right. Q. That it uses to reimburse, right? A. Correct. Q. And that current methodology is AWP minus 5 percent.
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3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	A. I would say no. Q. All right. To the best of your knowledge, has Harvard Pilgrim ever studied what providers' overhead costs are? A. Not specifically, no. Q. Why does Harvard Pilgrim use this 95 percent of AWP formula in relation to reimbursing providers for drugs administered in office? A. I don't know the specific rationale. Q. Do you have an understanding as to what the benefits are of using that formula? MR. NALVEN: Objection. A. In a general way, it provides consistency across our network — consistent payment. Q. Harvard Pilgrim could change that reimbursement methodology at any time it chose to do so, subject to contractual obligations. Is that a fair statement? A. Subject to contractual obligations, yes.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	should change the methodology? A. Right. Q. That it uses to reimburse, right? A. Correct. Q. And that current methodology is AWP minus 5 percent. A. Correct. Q. All right. My question is, if Harvard Pilgrim were to use a different methodology let's say it were to use wholesale acquisition cost plus a percentage, rather than AWP minus a percentage A. Sure, uh-huh. Q the actual dollar amounts that Harvard Pilgrim reimburses providers are unlikely to change. Is that a fair statement? MR. NALVEN: Objection. A. It's really unknown. It could be budget

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		.0,7	
	Page 54		Page 56
1	either minus a percentage from the higher number or	1	whether Harvard Pilgrim has a preference for drugs
2	add a percentage to the lower one, and you'll end	2	that are infused or injected to be administered in
3	up in the same place, right, as a general	3	physician's offices versus in hospitals?
4	proposition?	4	MR. NALVEN: Objection.
5	A. Right.	5	A. I don't know about a preference.
6	Q. Okay. So, if Harvard Pilgrim were to move	6	Q. Okay. Does Harvard Pilgrim regard one
-7 -	from an AWP minus formula to a WAC plus a	-7 -	side of care as being more cost effective to
8	percentage formula, it could, if it so chose, end	8	Harvard Pilgrim as opposed to the other?
9	up at the same number, is that correct?	9	A. Again, it's I think it's a market a
10	MR. NALVEN: Objection.	10	market issue, reimbursement. I mean, fee schedules
11	 A. Depends on what the differential is 	11	have site of service differentials that I'm aware
12	between WAC and AWP, and I don't know that.	12	of, and that would be to the only extent that I
13	Q. Okay. The discussions that you referred	13	would say that, but I don't
14	to about changing methodologies	14	Q. By "site of service," are you referring to
15	A. Uh-huh.	15	geographical regions or are you referring to
16	Q were any was the use of any	16	A. No, site of service as to the development
17	benchmarks other than AWP as a basis for	17	of any fee schedule not any fee schedule, but
18	reimbursement part of that discussion?	18	provider fee schedules. Medicare employs a
19	MR. NALVEN: Objection.	19	methodology called, "site of service differential"
20	A. I mean, I know the concept of ASP was	20	where they'll reimburse as a slight differential
21	introduced, again, looking at the Medicare, but I	21	for services provided in a physician office versus
22	don't know specifically, you know, we had gotten	22	in a hospital setting.
	Page 55		Page 57
1	that far that we had decided or thought about using	1	Q. Do you have an understanding as to which
2	another benchmark.	2	is higher?
3	Q. Okay. Was there a discussion about using	3	A. The physician side is higher.
4	ASP as a possible benchmark?	4	Q. Okay. On what do you base that knowledge?
5	MR. NALVEN: Objection.	5	A. Based on my general knowledge of
6	A. No, not specifically.	6	reimbursement.
7	Q. Okay. Was there any discussion about	7	Q. Okay. To the best of your knowledge, has

- using WAC as a benchmark? 8
- 9 A. Really, what --10

15

16

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18

19

MR. NALVEN: Objection.

- 11 A. Again, not specifically, and I'll just offer that really what it was is getting an 12 13 understanding of what Medicare's approach was, and 14 how we might or might not apply that approach.
 - Q. Now, in relation to the administrative fees for procedures, does Harvard Pilgrim pay the same amount for a procedure in a physician's office as it would for the same procedure if it were performed in a hospital setting?
- A. I can't be sure if there's a differential 20
- 21 -- if there would be a differential or not. 22
 - Q. Okay. Do you know as a general matter

- Harvard Pilgrim ever studied or analyzed the relative costs of administration in physicians' offices versus in hospitals?
 - A. Could you define "cost."
- Q. Sure. The cost to Harvard Pilgrim or the amount that Harvard Pilgrim pays to either a physician's office or a hospital. Has Harvard Pilgrim ever studied the relative costs of one versus the other?
- A. I would imagine that I mean, I shouldn't say I imagine, but I imagine that they would have as part of a general analysis. I mean, we would do that with anything.
- Q. Okay. Are you familiar with any specific studies?

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1 A. No. 2 Q. Okay. Who would be responsible for 3 conducting those studies? 4 A. It would -- it would be -- it would be 5 really a coordination between our finance folks --6 it could be several areas. It could be our finance 7 folks. It could be trend folks. It could be folks 8 on the network side of the reimbursement 9 department.

Q. Do you know of any person in particular 11 whose department that would fall within or who would have overall responsibility for such analysis?

14 A. General analysis -- and I don't know specifically, you know, the analysis that you're 15 talking to, but general analysis -- again, I can go 16 back to not the drug fee schedule, but the 17 18 physician fee schedule, generally, there would be a 19 project team, which would involve the reimbursement

20 department, Steve Twelves, my reimbursement 21 manager, along with a manager in an area called

22 financial planning and analysis within our finance

Page 60 1 Q. Let me withdraw that question. Why don't 2 you tell me what that product is?

3 A. Okay. It's an HMO product for senior population. Instead of having Medicare, they 4 5

participate in First Seniority. 6 Q. It's an alternative to Medicare?

A. Yes.

MR. COTTON: If you know, Bob.

Q. Are you aware that Medicare patients pay a percentage copayment in relation to drugs that are administered to them in physicians' offices?

A. I don't know the specifics of the Medicare program --

Q. Okav.

A. -- from the member side.

Q. Do you know whether Harvard Pilgrim offers any forms of insurance that cover any out-of-pocket expenses incurred by Medicare beneficiaries?

A. I don't know the details, no.

20 Q. When you say you "don't know the details," do you know whether or not such a product exists? 21

A. Well, I know our products generally

Page 59

1 area.

2

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Q. Okay. Who is that manager?

A. His name is Chris McTiernan.

Q. Just to be clear, did you just distinguish between a drug fee schedule and a physician fee schedule?

A. I said the physician fee schedule update, generally. The physician fee schedule includes all the components. It would include E&M codes. It would include, you know, laboratory components. It would just include everything, all of the components of the --

Q. Okay. Part of which is the drug fee 13 14 schedule?

A. That's correct.

Q. Does Harvard Pilgrim serve as a Medicare 16 17 carrier?

A. I'm sorry. We have a First Seniority product, which is a Medicare product.

Q. Okay. Is that Medicare supplemental 20 21 insurance?

A. It's supplemental.

Page 61 include -- you know, may include deductibles and 2 copayments, but I wouldn't know the specifics.

3 Q. Okay. So, you don't know whether or not 4 there are any products that cover the out-of-pocket 5

expenses for a Medicare beneficiary? 6

A. No.

7 Q. Do you know whether or not drug manufacturers contract directly with providers? 9

A. I don't know.

Q. So, you have no idea whether drug 10 manufacturers do or do not contract with physicians 11 12 or hospitals. Is that a fair statement?

A. Yes.

13

17

18

22

14 Q. Do you know whether or not drug

manufacturers have free sample programs? Have you 15

16 ever heard of such programs?

> A. I've heard of them. Yes. MR. NALVEN: Objection.

19 Q. Okay. So you're aware that such free

20 sample programs exist? 21

MR. NALVEN: Objection.

A. I don't know if they're programs. I know,

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Page 62
    you know, I know folks who work in the health
 1
 2
    profession that, you know, would have told me that,
 3
     you know, we got samples, but --
       Q. Are you familiar with the term "specialty
 4
 5
     pharmacy"?
 6
       A. Yes.
 7
       Q. Okay. And you know that Harvard Pilgrim
8
    contracts with specialty pharmacies, correct?
 9
       A. Yes.
10
       Q. Okay. What is your involvement in
11
    relation to specialty pharmacies?
       A. I don't have any direct relationship to
12
13
    it, no, none.
       Q. Do you have an understanding as to how
14
15
    Harvard Pilgrim's arrangement with specialty
    pharmacies work?
16
           MR. NALVEN: Note my objection.
17
       A. In a general way.
18
19
       Q. Okay. Who is the person at Harvard
    Pilgrim most knowledgeable about those specialty
20
    pharmacy arrangements?
21
       A. I would assume it would be someone -- and
22
1
    I don't know who -- in the pharmacy area.
```

Page 64 about it is that it's a number provided to Harvard 2 Pilgrim by Medicare --3 A. Through --4 Q. -- that's your understanding? 5 A. Through Medicare, yes. 6 Q. Have you ever heard AWP referred to as 7 "Ain't What's Paid," are you familiar with that? 8 A. No. 9 Q. Okay. Are you familiar with the major drug wholesalers operating in the market today? 10 11 MR. NALVEN: Objection. 12 A. No. I mean, I would know the names of 13 some big pharmaceutical companies just from general 14 knowledge, but no. 15 Q. Okay. Now, are you familiar with the term 16 "prompt pay discount"? 17 A. Yes. 18 Q. Have you ever heard that term? What's 19 your understanding of what a prompt pay discount 20 is? 21 A. Again, just a standard, you know, business

22 term. If you pay within a certain period of time

Page 63 2 MR. NALVEN: You're aware that we've had a 3 deposition of James Kenny. 4 MR. MANGI: I have already moved on. MR. NALVEN: I'm sorry? 5 MR. MANGI: I am done with specialty 6 7 pharmacies. 8 Q. Now, AWP or average wholesale price --9 A. Uh-huh. 10 O. -- you understand that that is a benchmark used for purposes of reimbursement, correct? 11 A. Yes. 12 Q. Okay, and basically --13 MR. NALVEN: Objection. 14 Q. -- as we've discussed, you are aware that 15 16 reimbursement is made at a percentage discount off AWP, right? 17 18 That's correct. Q. Do you have any knowledge as to how AWP is 19 20 determined?

Q. So, as you reported earlier, all you know

A. No.

21

22

Page 65 that you would get -- be entitled to a discount. 10 percent if you pay within 30 days or something like that. Q. All right. Okay. Are you aware that there are entities in the market, drug wholesalers, that are distinct from drug manufacturers? A. Say that again. Q. Yeah. A. Please. Q. Are you aware that there are drug wholesalers in the marketplace that are distinct from drug manufacturers? A. No. MR. MANGI: Can we take a short break. (Recess was taken.) Q. Has Harvard Pilgrim been involved in any litigations other than this one that pertain to drug pricing or reimbursement? A. I don't know. Q. Okay. Does Harvard Pilgrim -- withdraw that. Has Harvard Pilgrim ever taken the position

that any providers have conspired with drug

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Q. Actually, I apologize. It should go.

through to 51 rather than 49. I'm afraid a couple

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Page 66
                                                                                                            Page 68
      manufacturers to inflate drugs' average wholesale
                                                           1
                                                               of pages eluded my staple. I realize it's a long
  2
      prices?
                                                               document. I'll draw your attention to particular
                                                           2
 3
            MR. NALVEN: Objection.
                                                           3
                                                               parts of it. But please familiarize yourself, and
 4
        A. I don't know,
                                                           4
                                                               let me know when you're done.
 5.
        Q. Okay. So, to the best of your knowledge,
                                                           5
                                                                      MR. COTTON: Look it over so you know
     Harvard Pilgrim has never taken that position.
 6
                                                           6
                                                               exactly what it is.
 7
        A. That's correct.
                                                           7
                                                                      MR. NALVEN: With respect to the
 8
           MR. NALVEN: Objection.
                                                           8
                                                               stipulation between defense counsel and counsel for
 9
        Q. All right. To the best of your knowledge,
                                                           9
                                                               HPHC, Plaintiffs reserve their rights to challenge
     has Harvard Pilgrim ever taken the position that
10
                                                               authenticity and the evidentiary nature of the
                                                          10
11
     any PBMs or pharmacies have conspired with drug
                                                          11
                                                               documents.
12
     manufacturers to inflate drugs' average wholesale
                                                          12
                                                                  A. (Witness reviews document.) Uh-huh.
13
     prices?
                                                          13
                                                                  Q. Are you familiar with this document?
14
           MR. NALVEN: Objection.
                                                          14
15
        A. To the best of my knowledge, they have
                                                          15
                                                                  Q. Okay. Have you seen this document before?
16
     not.
                                                                  A. Yes,
                                                          16
17

 Q. To the best of your knowledge, has Harvard

                                                          17
                                                                  Q. Okay. Is this a document that you use in
18
     Pilgrim ever taken the position that drug
                                                               the regular course of business?
                                                          18
19
     manufacturers have artificially inflated the
                                                          19
                                                                  A. I don't use it.
20
     average wholesale prices for drugs?
                                                          20
                                                                  Q. Okay. Is this a document you had seen
21
           MR. NALVEN: Objection.
                                                          21
                                                               prior to preparing for your deposition today?
22
        A. I have no way of knowing.
                                                          22
                                                                  A. Yes.
                                                  Page 67
                                                                                                            Page 69
        Q. Okay. So, to the best of your knowledge,
 1
                                                                  Q. Okay. Can you describe for me in general
                                                           1
 2
     Harvard Pilgrim has not taken that position?
                                                               terms what this contract is -- who this contract is
                                                           2
 3
       A. That's correct.
                                                           3
                                                               between?
 4
           MR. NALVEN: Objection.
                                                           4
                                                                  A. Okay. Sure. This is -- Harvard Pilgrim
 5
       Q. Let's turn to some documents.
                                                           5
                                                               contracts with physicians in a construct called
 6
           MR. MANGI: Before we do that, Mr. Cotton,
                                                               "local care units." So, it would be groups of
                                                           6
     can we put a stipulation on the record to the
                                                               physicians. It could be an IPA, a PHO. It could
 7
                                                           7
8
     effect that the documents produced by Harvard
                                                               be, you know, specific physician practices and so
                                                           8
9
     Pilgrim in this case -- which run from HPH 1 to HPH
                                                               forth. There could be a -- this one in particular
                                                           9
     1170 -- are authentic copies of documents produced
10
                                                          10
                                                               is with physicians and hospitals. So, there could
    from Harvard Pilgrim's files and are business
11
                                                          11
                                                               be a hospital partner to the agreement as well.
    records within the meaning of the federal rules of
12
                                                          12
                                                               So, there are some variations. But, again, this is
    evidence?
13
                                                          13
                                                               a local care unit.
14
           MR. COTTON: Yes.
                                                          14
                                                                     It describes the responsibilities of, you
           MR. MANGI: Let's start with this one
15
                                                          15
                                                               know, just the regular definition, but it describes
16
    right here. Off the record.
                                                              the responsibilities of the physicians and the plan
                                                          16
17
           (Discussion off the record.)
                                                          17
                                                               under this arrangement.
18
           MR. MANGI: Let' start with HPH 1 to 49.
                                                                  Q. Uh-huh. When you refer to an IPA or PHO,
                                                          18
19
    We will mark that as Exhibit 1, please.
                                                          19
                                                              what are you referring to? What do those stand
20
           (HPH 1-51 marked Exhibit Farias 001.)
                                                          20
                                                              for?
```

A. Independent practice association,

physician/hospital association.

21

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Page 72
  1
        Q. All right. Are those -- well, what are
                                                            1
                                                                   Q. Let me rephrase it. Is this form of
  2
     those?
                                                            2
                                                                contract offered to physicians or hospitals as a
  3
        A. Okay.
                                                                take-it-or-leave-it proposition, or is there a
                                                            3
        Q. What is an independent practice
  4
                                                            4
                                                                negotiation over specific terms?
 5
     association?
                                                            5
                                                                   A. There could be negotiation.
 6
        A. Okay. It could be -- it's a group of
                                                                   Q. Are there particular terms that are
                                                            6
 7
     physicians that come together as an entity for
                                                            7
                                                                subject to negotiation, or is everything on the
 8
     contracting purposes or other purposes.
                                                            8
                                                                table?
 9
        Q. All right.
                                                            9
                                                                   A. Everything is not on the table.
10
        A. Physician/hospital association would be a
                                                           10
                                                                   Q. Okay. Is -- are the terms in relation to
     hospital and a group of physicians that, again,
11
                                                                drug reimbursement subject to a negotiation?
                                                           11
     come together for the purposes of contracting and
12
                                                           12
                                                                   A. Within -- the answer is no. I mean --
     other purposes.
13
                                                           13
                                                                   Q. Okay. Now, I'd like to draw your
        Q. All right. Now, and on the page that's --
14
                                                                attention to HPH 6. Right at the top of the page
                                                           14
     it has a Bates number, which is that number on the
15
                                                                there there's a definition of fee schedule, right?
                                                           15
16
     bottom right, the HPH number.
                                                           16
                                                                   A. Yes.
17
        A. Yes.
                                                           17
                                                                   Q. Is that the same fee schedule that we've
18
        Q. If you turn to Page HPH 4, there's -- in
                                                                been referring to earlier today?
                                                           18
     the fifth line down in brackets it says, "IPA. PHO
19
                                                           19
                                                                      MR. NALVEN: Objection.
20
     or PO."
                                                           20
                                                                   A. Yes.
21
        A. Uh-huh.
                                                           21
                                                                   Q. Uh-huh. And indeed, Harvard Pilgrim only
22
        Q. What is the PO there?
                                                           22
                                                               has one fee schedule that it applies across the
                                                   Page 71
                                                                                                            Page 73
        A. Physician organization.
 1
                                                           1
                                                               board, correct?
 2
        Q. All right. How is a PO different from an
                                                           2
                                                                     MR. NALVEN: Objection.
 3
     IPA?
                                                           3
                                                                  A. That's not true, that there's -- there's
 4
        A. I'll be honest. I don't know how to
                                                           4
                                                               one drug fee schedule.
 5
     describe that. I --
                                                                  Q. You're quite right. Let me rephrase the
                                                           5
        Q. Okay. Is it fair to say, though, that the
 6
                                                               question. There's only one drug fee schedule that
                                                           6
 7
     PO is another instance of physicians coming
                                                               Harvard Pilgrim has, which is always across the
                                                           7
 8
     together for purpose of --
                                                           8
                                                               board.
 9
        A. Contracting, right.
                                                           9
                                                                  A. Yes.
        Q. -- contracting?
10
                                                           10
                                                                  Q. Now, I'd like to draw your attention first
        A. Yes.
11
                                                               to Page HPH 16. And under 4.0, "Compensation," you
                                                           11
12
        Q. Now, this particular document we're
                                                          12
                                                               see that the document refers to Appendix B as
     looking at, Exhibit 1, this is a template, is that
13
                                                           13
                                                               containing the terms of compensation, right?
14
     right?
                                                          14
                                                                  A. Yes.
        A. That's correct.
15
                                                          15
                                                                  Q. Okay. So, let's turn to Appendix B, which
                                                               is at HPH 29. Okay. Under "Fee For Service
16
        Q. When Harvard Pilgrim enters into contracts
                                                          16
     with either physicians -- or hospitals in this
17
                                                               Payments," do you see Paragraph A on "Physician
                                                          17
     instance -- is this template the basis for
18
                                                          18
                                                               Services"?
     negotiation as to contractual terms?
19
                                                          19
                                                                  A. Yes.
20
           MR. NALVEN: Objection.
                                                                  Q. Okay. Could you review that paragraph,
                                                          20
21
        A. I'm not sure I understand "basis for
                                                          21
                                                               please, and let me know when you're done.
22
     negotiation."
                                                                  A. (Witness reviews document.) Yes.
                                                          22
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Page 76

Page 74 Q. Okay. Now, the second sentence of that
states, "Fees payable shall be equal to the amount
set forth in the plan's fee schedule"
A. Yes.
Q. " in effect at the time." Now, am I
correct in understanding then that there are
different fee schedules for different plans?
A. Different? No.
Q. Okay. Well, what I'm trying to understand
is my impression is that there's one drug fee
schedule. So, when this contract refers to "amount
set forth in the plan's fee schedule in effect at
the time the services are rendered," is it
referring to the possibility of there being more
than one, or is it referring to the same fee
schedule in there
A. There are the drug fee schedule is a
component of
Q. Right.
A the physician fee schedule.
Q. Okay. So, there are different fee

internal name describing that fee schedule. 1 2

Q. What does that stands for?

A. Harvard Pilgrim Physician -- I don't know what the O stands for, but --

Q. Okay.

A. -- that's what it is. Prior to that -and you may see references within the contract -that there was a PIPA fee schedule, Pilgrim Independent Practice Association fee schedule. So, 10 there may be providers that, you know, are still -you know, contract has not been renegotiated, and they may still be under that fee schedule.

Q. Okay.

A. But these fee schedules, again, are made 14 15 up of components. Okay.

Q. When was that prior fee schedule in use?

A. The PIPA fee schedule? 17

O. Right,

A. Again, I don't recall the exact -- as I 19

20 said, for some providers it may be in use now. 21

Q. All right.

22 A. Ah.

Page 75

incorporate the same drug fee schedule, is that correct?

schedules for different plans, but all of them

A. I'm not sure when you're saying "different plans."

Q. Yeah. Well, I'm using the term in the contract here.

A. Oh, "Plan" is a defined term. That's Harvard Pilgrim Health Care.

Q. Okay.

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A. So, that's one plan.

11 Q. I understand. Okay. When you say there are different physician fee schedules --12

A. Uh-huh.

Q. -- what's the basis for that variation?

A. It's really a historical basis. Several years ago, and I don't know the exact time, we moved to a standard physician fee schedule called HPPO, which is our RPRVS-based fee schedule.

Q. When you say, "HPPO," what are you referring to?

A. It's the name, as it says here, "Insert name of applicable fee schedule." That's an

Page 77 Q. Let me rephrase the question then. When was it being inserted in contracts or used in contracts as a basis for reimbursement?

A. At least five years ago. I'm not certain of the time.

Q. Okay. And going back five years to 1999, at that point you don't know what the basis was for drug reimbursement, is that correct?

A. That's correct.

Q. Continuing on here in that same paragraph on Page HPH 29, the second paragraph -- I'm sorry -- second sentence, "Fee schedule shall be equal to the amount set forth in the plan's fee schedule in effect at the time services are rendered." And 15 that continues, "Provided, however, that the inflator to the fee schedule shall not apply to certain codes included in the fee schedule." And it continues. What's the inflator that's being referred to there?

A. If there was a negotiated multiplier on 21 certain codes within the fee schedule -- ranges of codes within the fee schedule. 22

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1
         Q. Okay. So, the fee schedule in general is
                                                            1
                                                                   Q. And part of that is Harvard Pilgrim's aim
      subject to negotiation, is that correct?
  2
                                                            2
                                                                is to ensure adequate coverage for its members,
  3
         A. It can be.
                                                            3
                                                                right?
  4
         Q. Okay. Would that negotiation include the
                                                            4
                                                                  A. Correct.
  5
      drug fee schedule?
                                                            5
                                                                   Q. So, if there is a particular specialty
  6
         A. No.
                                                            6
                                                                practice that's the only one in an area, they would
  7
         Q. Okay. So, the drug fee schedule is
                                                            7
                                                                have more leverage in negotiations. Is that a fair
  8
      nonnegotiable?
                                                            8
                                                                statement?
  9
         A. Right.
                                                            9
                                                                      MR. NALVEN: Objection.
 10
         Q. Okay. The rest of the physician fee
                                                           10
                                                                  A. I wouldn't say they would. I would say
      schedule can be subject to negotiation?
 11
                                                           11
                                                                they could.
        A. Could be, yes.
 12
                                                           12
                                                                  Q. Now, the process of negotiation, does that
 13
        Q. Okay. Are you aware of instances where it
                                                               encompass the amount that's paid to physicians as
                                                           13
     has been changed through a process of negotiation?
 14
                                                                an administrative -- as an administration fee in
                                                           14
 15
                                                                relation to the administration of drugs?
                                                           15
        Q. Okay. What's the basis for those
16
                                                                  A. Could you say the question again, please.
                                                           16
17
     differentials?
                                                                  Q. Sure. Yeah. I mean, we spoke earlier
                                                           17
18
            MR. NALVEN: Objection.
                                                               about how Harvard Pilgrim reimburses 95 percent of
                                                           18
19
        A. The basis would be the same as it would be
                                                           19
                                                               AWP in relation to drugs that are administered,
     with any provider -- what the market would be
20
                                                           20
                                                               riaht?
21
     dictating, what the provider's position is,
                                                           21
                                                                  A. Uh-huh. Right.
     leverage, book of business, just whatever would
22
                                                                  Q. And we also spoke about a separate
                                                           22
                                                   Page 79
 1
     apply to any negotiation.
                                                               administration fee that's paid in some instances
                                                           1
        Q. So, it could be based on a competitive
 2
                                                           2
                                                               where there is a CPT or a HCPCS code, correct?
 3
     dynamic. Is that a fair statement?
                                                           3
                                                                  A. Yes.
 4
           MR. NALVEN: Objection.
                                                           4
                                                                  Q. This process of negotiation that leads to
 5
        A. I don't know that I would use that term,
                                                           5
                                                               these inflators, does -- is that payment for
 6
     but market, yes.
                                                           6
                                                               administration fees --
 7
        Q. Okay. Some physicians or some practices
                                                           7
                                                                  A. Uh-huh.
     would have more bargaining power than others. Is
 8
                                                           8
                                                                  Q. -- is that subject to negotiation?
 9
     that a fair statement?
                                                                  A. I don't know if that's an excluded code.
                                                           9
10
           MR. NALVEN: Objection,
                                                          10
                                                               I don't know.
11
        A. For many reasons, yes.
                                                          11
                                                                  Q. Okay. Who would know whether or not
        Q. Okay. What could some of those reasons
12
                                                               that's part of -- that forms part of the process of
                                                          12
13
     be?
                                                          13
                                                               negotiation?
14
        A. One example could be -- it could be, you
                                                          14
                                                                  A. I would -- more the reimbursement folks
     know, the geographic area that they're located in.
15
                                                          15
                                                               would know the specifics of what codes were
16
     Again, these are -- these are general drivers. I
                                                          16
                                                               allowable to inflate.
17
     have no knowledge of specific drivers.
                                                          17
                                                                  Q. Okay. And continuing on here, on HPH 29,
18
        Q. Uh-huh.
                                                               it says, "Provided however, inflator to the fee
                                                          18

    But just in the health care marketplace,

19
                                                               schedule should not apply to certain provisions
                                                          19
    geographic location, the size of the organization,
20
                                                               included in the fee schedule that are set at a
                                                          20
21
    whatever -- whatever -- however you define
                                                               particular rate and are not inflated for any
                                                          21
22
    leverage.
                                                               provider across of plan's network."
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Page 82 Page 84 1 The amount of drug reimbursement falls 1 A. See, now you're going to ask me what -within that exception, is that correct? 2 2 it's -- I don't know what the acronym stands for, 3 A. That's correct. 3 but what it is -- it's a national data set of 4 Q. So, it's not subject to negotiation. 4 quality measures based on claims submitted. That's 5 A. That's correct. .5 what I know about that. 6 Q. I'd like to draw your attention now to HPH 6 Q. Is cost control part of the assessment of 7 31. You will see there Appendix C. You're 7 quality pursuant to this program? 8 referring to a quality advance program. 8 MR. NALVEN: Objection. 9 A. Correct. 9 A. I don't understand. 10 Q. Okay. Are you familiar with that program? 10 Q. Yeah. If physicians are able to lower 11 A. Yes, I am. 11 their costs --Q. Okay. What is the quality advance 12 12 A. Uh-huh. 13 program? 13 Q. -- is that something that's assessed as 14 A. In general terms, it can be described as a 14 part of this program? pay-for-performance program that's offered to a 15 15 MR. NALVEN: Objection. 16 group of our local care units. It includes several 16 A. Not specifically, no, no. 17 components. It includes a rewards for excellence Q. Okay. Does this program include an 17 18 program that is based on HEDIS measures. If they 18 assessment of drug utilization? 19 meet certain targets according to those HEDIS 19 A. No. 20 measures -- H-E-D-I-S -- measures that they would 20 Q. So, it doesn't, assess, for example, 21 be subject to a payment, a per-member-per-month whether physicians are using some drugs versus 21 22 payment on that component. 22 others --

Page 83

1 In addition to the rewards for excellence 2 component, there are specific clinical practice support components, focused areas that the LCUs, 3 again, have targets to work towards. And if they 4 5 are successful in achieving those targets, again, they are eligible for a per-member-per-month payout 6 7 for those components. Under the clinical practice 8 supports components, there are -- for adult LCUs, 9 there are three measures. There is a radiology 10 measure; there is a laboratory measure; and then 11 there is a clinical IT component of that.

There are a couple of unique payouts for -- there are only three pediatric practices. ADHD, first line antibiotics measures that they have. In addition to that, there are other smaller components, but there is a medical director stipend that is awarded the medical director for administering the program -- again, having met certain criteria and demonstrating their support and their management of the program.

Q. You referred to HEDIS. What is HEDIS, if you know?

1 A. No. 2

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Q. -- that may be different in terms of their cost to Harvard Pilgrim?

A. No. No.

MR. MANGI: Let's mark another document, please. This is HPH 52 to 75.

(HPH 52-75 marked Exhibit Farias 002.)

- 8 Q. Take a look at that, please, and let me 9 know when you're done. 10
 - A. (Witness reviews document.) Okay.
 - Q. Okay. Are you familiar with this document?
- 13 A. I have a general knowledge of this document, not a deep familiarity. 14 15
 - Q. Okay. This, again, is a template, though, correct?
 - A. That's correct.
 - Q. This template pertains to physicians' groups, be they primary care or specialty, right?
- 20 A. Correct.
- 21 Q. Now, Harvard Pilgrim offers different 22 products, is that right, different health insurance

22 (Pages 82 to 85)

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			······································
١.	Page 86		Page 88
1	plans that the company offers?	1	A. I don't know that it would always have the
2	A. Yes.	2	fee schedule attached. It could be referenced.
3	 Q. Okay. Do some of those plans require 	3	Q. Okay. Are contracting providers given a
4	members to go to primary care physicians and then	4	copy of the fee schedule?
5	get referrals to specialists?.	5	A. They're given a sample.
6	 A. Go to primary care physicians. 	6	Q. Okay. Does the fee schedule expressly
7	Q. Yeah. In other words, do some plans	7	show the formula, 95 percent of AWP, or does it
8	permit members to go directly to specialists and	8	just contain dollar sums?
9	others require them to go through primary care	9	A. Dollar sums.
10	physicians first?	10	Q. Okay. So what would be contained in the
11	A. The way you're asking the question, I	11	drug component of the fee schedule? Would there be
12	don't know how to describe that. I mean, again, in	12	an NDC number and then a dollar amount?
13	general terms, a PPO would not require selection of	13	A. I don't know what coding is used, but it
14	a PCP.	14	would be a dollar amount.
15	Q. Right.	15	
16	A. So, the answer would be no. HMO you	16	Q. Okay. Is there anything on the fee
17	require a PCP, and you would	17	schedule that indicates the methodology used to arrive at those numbers?
18	Q. So, it varies according to the type of	18	
19	plan?	19	A. Not that I'm aware of.
20	A. Yes, right.	20	Q. You have seen the fee schedules, is that correct?
21	Q. And that instances where well, withdraw	1	
22	that question. Now, do these templates change from	21	A. I've seen the sample fee schedules, yes.
	that question. Now, do these templates change from	22	Q. Okay. Who at Harvard Pilgrim would know
			· · · · · · · · · · · · · · · · · · ·
	Page 87		
1	Page 87 year to year, do you know?	1	Page 89
1 2	year to year, do you know?	1 2	what reimbursement methodologies were in use prior
l	year to year, do you know? MR. NALVEN: Objection.	2	what reimbursement methodologies were in use prior to 2001 in relation to providers?
2	year to year, do you know? MR. NALVEN: Objection. A. To some extent, yes.	2	what reimbursement methodologies were in use prior to 2001 in relation to providers? MR. NALVEN: Objection.
2 3 4	year to year, do you know? MR. NALVEN: Objection. A. To some extent, yes. Q. Okay. Is there a master file of templates	2 3 4	what reimbursement methodologies were in use prior to 2001 in relation to providers? MR. NALVEN: Objection. A. Richard Francis was here
2 3 4 5	year to year, do you know? MR. NALVEN: Objection. A. To some extent, yes. Q. Okay. Is there a master file of templates maintained somewhere to the best of your knowledge?	2 3 4 5	what reimbursement methodologies were in use prior to 2001 in relation to providers? MR. NALVEN: Objection. A. Richard Francis was here Q. Uh-huh.
2 3 4 5 6	year to year, do you know? MR. NALVEN: Objection. A. To some extent, yes. Q. Okay. Is there a master file of templates maintained somewhere to the best of your knowledge? A. Master file? Yes. I mean, they're posted	2 3 4 5 6	what reimbursement methodologies were in use prior to 2001 in relation to providers? MR. NALVEN: Objection. A. Richard Francis was here Q. Uh-huh. A then he may have some knowledge.
2 3 4 5 6 7	year to year, do you know? MR. NALVEN: Objection. A. To some extent, yes. Q. Okay. Is there a master file of templates maintained somewhere to the best of your knowledge? A. Master file? Yes. I mean, they're posted on a departmental bulletin board, yeah.	2 3 4 5 6 7	what reimbursement methodologies were in use prior to 2001 in relation to providers? MR. NALVEN: Objection. A. Richard Francis was here Q. Uh-huh. A then he may have some knowledge. Q. Anyone else?
2 3 4 5 6 7 8	year to year, do you know? MR. NALVEN: Objection. A. To some extent, yes. Q. Okay. Is there a master file of templates maintained somewhere to the best of your knowledge? A. Master file? Yes. I mean, they're posted on a departmental bulletin board, yeah. Q. Okay. And so, previous contracts from	2 3 4 5 6 7 8	what reimbursement methodologies were in use prior to 2001 in relation to providers? MR. NALVEN: Objection. A. Richard Francis was here Q. Uh-huh. A then he may have some knowledge. Q. Anyone else? A. There could be some contracting managers
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	year to year, do you know? MR. NALVEN: Objection. A. To some extent, yes. Q. Okay. Is there a master file of templates maintained somewhere to the best of your knowledge? A. Master file? Yes. I mean, they're posted on a departmental bulletin board, yeah. Q. Okay. And so, previous contracts from previous well, let me withdraw that. Templates from contracts of previous years are available on that bulletin board, is that correct? A. Some are. Q. Okay. If I wanted to ascertain the reimbursement methodologies that were used by Harvard Pilgrim prior to 2001, could I go to contracts for previous years to figure that out? A. Possibly. Q. Now, this is a template not a real	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	what reimbursement methodologies were in use prior to 2001 in relation to providers? MR. NALVEN: Objection. A. Richard Francis was here Q. Uh-huh. A then he may have some knowledge. Q. Anyone else? A. There could be some contracting managers that were here at the time that may have knowledge. Q. Okay. Do you know of anyone in particular who may have that knowledge? A. Again, besides Richard Francis, there's a contracting manager that was here then, Steve Kostos, K-o-s-t-o-s. Q. What's Mr. Kostos position? A. He's a contracting manager. Q. Now, excuse me, on Exhibit 2, could I draw your attention to HPH 54, please. Do you see
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	year to year, do you know? MR. NALVEN: Objection. A. To some extent, yes. Q. Okay. Is there a master file of templates maintained somewhere to the best of your knowledge? A. Master file? Yes. I mean, they're posted on a departmental bulletin board, yeah. Q. Okay. And so, previous contracts from previous well, let me withdraw that. Templates from contracts of previous years are available on that bulletin board, is that correct? A. Some are. Q. Okay. If I wanted to ascertain the reimbursement methodologies that were used by Harvard Pilgrim prior to 2001, could I go to contracts for previous years to figure that out? A. Possibly. Q. Now, this is a template not a real contract.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	what reimbursement methodologies were in use prior to 2001 in relation to providers? MR. NALVEN: Objection. A. Richard Francis was here Q. Uh-huh. A then he may have some knowledge. Q. Anyone else? A. There could be some contracting managers that were here at the time that may have knowledge. Q. Okay. Do you know of anyone in particular who may have that knowledge? A. Again, besides Richard Francis, there's a contracting manager that was here then, Steve Kostos, K-o-s-t-o-s. Q. What's Mr. Kostos position? A. He's a contracting manager. Q. Now, excuse me, on Exhibit 2, could I draw your attention to HPH 54, please. Do you see Paragraph 3.1 at the bottom of the page?
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	year to year, do you know? MR. NALVEN: Objection. A. To some extent, yes. Q. Okay. Is there a master file of templates maintained somewhere to the best of your knowledge? A. Master file? Yes. I mean, they're posted on a departmental bulletin board, yeah. Q. Okay. And so, previous contracts from previous well, let me withdraw that. Templates from contracts of previous years are available on that bulletin board, is that correct? A. Some are. Q. Okay. If I wanted to ascertain the reimbursement methodologies that were used by Harvard Pilgrim prior to 2001, could I go to contracts for previous years to figure that out? A. Possibly. Q. Now, this is a template not a real contract. A. That's correct.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	what reimbursement methodologies were in use prior to 2001 in relation to providers? MR. NALVEN: Objection. A. Richard Francis was here Q. Uh-huh. A then he may have some knowledge. Q. Anyone else? A. There could be some contracting managers that were here at the time that may have knowledge. Q. Okay. Do you know of anyone in particular who may have that knowledge? A. Again, besides Richard Francis, there's a contracting manager that was here then, Steve Kostos, K-o-s-t-o-s. Q. What's Mr. Kostos position? A. He's a contracting manager. Q. Now, excuse me, on Exhibit 2, could I draw your attention to HPH 54, please. Do you see Paragraph 3.1 at the bottom of the page? A. Yes.
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	year to year, do you know? MR. NALVEN: Objection. A. To some extent, yes. Q. Okay. Is there a master file of templates maintained somewhere to the best of your knowledge? A. Master file? Yes. I mean, they're posted on a departmental bulletin board, yeah. Q. Okay. And so, previous contracts from previous well, let me withdraw that. Templates from contracts of previous years are available on that bulletin board, is that correct? A. Some are. Q. Okay. If I wanted to ascertain the reimbursement methodologies that were used by Harvard Pilgrim prior to 2001, could I go to contracts for previous years to figure that out? A. Possibly. Q. Now, this is a template not a real contract.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	what reimbursement methodologies were in use prior to 2001 in relation to providers? MR. NALVEN: Objection. A. Richard Francis was here Q. Uh-huh. A then he may have some knowledge. Q. Anyone else? A. There could be some contracting managers that were here at the time that may have knowledge. Q. Okay. Do you know of anyone in particular who may have that knowledge? A. Again, besides Richard Francis, there's a contracting manager that was here then, Steve Kostos, K-o-s-t-o-s. Q. What's Mr. Kostos position? A. He's a contracting manager. Q. Now, excuse me, on Exhibit 2, could I draw your attention to HPH 54, please. Do you see Paragraph 3.1 at the bottom of the page?

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                                                   Page 90
                                                                                                             Page 92
     detailed in the manual --"
 1
                                                                  Q. Okay. Do you know whether or not those
                                                            1
 2
        A. Yes.
                                                               audits include analysis of providers' acquisition
                                                            2
        Q. Are you familiar with that manual?
 3
                                                            3
                                                               costs for drugs?
 4
                                                                  A. I don't know.
                                                            4
 5
        Q. Okay. In general terms, what does that
                                                            5
                                                                  Q. Okay. Who's in charge of those audits?
 6
     manual contain?
                                                           6
                                                                  A. The audits are generally claims audits
 7
        A. Just as it describes, it contains our
                                                           7
                                                               managed by a group within the claims services area.
 8
     payment policies and procedures.
                                                           8
                                                                  Q. Is there a particular person that's in
 9
        Q. Does that manual describe the
                                                           9
                                                               charge of that area?
     methodologies that are used to arrive at the
10
                                                           10
                                                                  A. The director is Terry Lee, and then I
     amounts of reimbursement in relation to drugs?
11
                                                               don't know the reporting structure under him, but
                                                           11
12
        A. No.
                                                          12
                                                               Terry Lee is the in-charge quy.
13
        Q. Okay. Does it contain any discussion of
                                                          13
                                                                     MR. MANGI: Let's mark this as Exhibit 3,
     the amounts paid as administration fees in relation
14
                                                          14
                                                               please.
15
     to drugs administered in office?
                                                          15
                                                                     (HPH 168-195 marked Exhibit Farias 003.)
        A. No. In fact, I don't -- probably offering
16
                                                          16
                                                                  Q. Actually, you know, before we get to that,
     -- I don't know that it -- I don't know that it
17
                                                               perhaps I could just ask you one question
                                                          17
18
     even includes anything specific to drug payments.
                                                          18
                                                               generally, which is, the template we discussed
19
        Q. Okay. So, it just includes the logical
                                                               earlier was a template for primary care
                                                          19
20
     nuts and bolts of how to submit a claim?
                                                          20
                                                               physician/specialty care physicians. That's the
21
        A. It includes that. It does include, you
                                                          21
                                                               one we were looking at earlier.
     know, some specific -- for some specific lines of
22
                                                          22
                                                                  A. This one just now, yes,
                                                  Page 91
                                                                                                            Page 93
     business, you know, nuances, but I don't know if
1
                                                           1
                                                                     MR. NALVEN: Is that 1 or 2?
2
    there is anything specific to drug reimbursement in
                                                           2
                                                                     MR. MANGI: 2.
3
    there. I can't recall if there is.
                                                           3
                                                                  Q. This was 2, yeah. We also looked at -- I
4
       Q. Let's turn to HPH 57, please. At the top
                                                               have here some other documents that I haven't yet
                                                           4
5
    of the page do you see 4.4A, states, "The plan
                                                               marked as exhibits, which are templates for primary
6
    reserves the right to conduct audits to verify the
                                                               care physicians and then specialty care physicians.
                                                           6
7
    accuracy of members' bills in compliance with the
                                                           7
                                                                  A. Uh-huh.
8
    plan's billing guidelines." This refers to the
                                                           8
```

11 A. Yes.

9

10

19

22

- 12 Q. Okay. Has Harvard Pilgrim audited providers to the best of your knowledge? 13 14
 - A. Yes.

is that correct?

15 Q. Okay. Is that something that's done on an ongoing basis? 16

possibility of Harvard Pilgrim auditing providers,

- 17 MR. NALVEN: Objection.
- 18
 - Q. Okay. Are there particular triggering points for audits, or are audits conducted on a
- 20 21 randomized basis?
 - A. I don't know the protocol.

- Q. Do you have any idea what the basis is for the distinction between, you know, templates for 9 10 each of them or a template for both of them?
 - A. Yeah. No, I don't. These I'm not as familiar with as the medical service agreements.
 - Q. So, we were looking at Exhibit 3.
- 14 A. Yes.

11

12

- 15 Q. Now, this is a template of a contract with 16 a hospital, correct?
- 17 A. Correct.
- 18 Q. Okay. And you will see on Page 168 that's 19 referring to both inpatient and outpatient
- 20 services --
- 21 A. Sure.
- 22 Q. -- that are being provided to members. I

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October 20, 2004

- 1 draw your attention to Page 174, please. Paragraph 2 4.18 states that -- subject to exceptions -- "The
- 3 payments to the hospitals will be made at the
- 4 amount set forth in Exhibit A to this document,"
- 5 right? 6

14

15

21

6

7

8

10

11

- A. Yes.
- 7 Q. And then below that it's one of those exceptions, which is -- well, let me withdraw that 8 9 question. Below that in Clause B, there's a reference to -- and this is on Page HPH 174, "The 10 parties agree to convert the methodology for 11
- payments for covered inpatient services rendered to 12 13 members by hospital to a DRG-based methodology."
 - Do you know whether or not that conversion has taken place?
- 16 A. That conversion is taking place. It's 17 underway.
- 18 Q. So, what is the previous -- preDRG 19 methodology that's used for reimbursement with 20 patients?
 - A. Predominantly per diem.
- Q. Okay. So, the conversion here is from per 22

- Page 96 the contract may expire prior to that happening.
 - 2
 - So that we want to continue the contract, but we 3 want to make sure that we don't wait until the next
 - 4 contracting cycle to move to the DRG methodology.
 - 5 So, it's to allow us the flexibility to move to the
 - 6 DRG methodology outside of -- possibly outside of 7 the term of the contract.
 - Q. Okay. And this -- the last sentence of this clause, "Providing that the amounts that are being paid to the hospital are going to remain the same."
 - A. Uh-huh,
 - Q. That's necessary to ensure that hospitals will agree to be subject to this conversion, right? MR. NALVEN: Objection.
 - A. That's correct.
 - 17 Q. Because a hospital will say, fine, change 18 your methodology, but the amounts that are 19 reimbursed should not change, right?
 - A. That's correct.
 - 21 Q. Okay. And indeed, the same position would likely be adopted by physicians if Harvard Pilgrim 22

Page 95

- 1 diem amounts to a DRG-based --
- 2 A. That's correct,
- 3 Q. And the clause continues that the
- conversion will not change the actual amounts that 4
- are being reimbursed --5
 - A. That's correct.
 - Q. -- right? So, the idea there is, though
 - the methodology is changing, the amounts that are
- being paid will remain the same. 9
 - A. That's correct.
 - Q. Okay. What's the basis for that clause? MR. NALVEN: Objection.
- 12 13
- A. The basis for the clause is that Harvard 14 Pilgrim wants to standardize its reimbursement
- 15 methodology -- inpatient reimbursement methodology
- to a DRG methodology. In order to execute that, 16
- 17 because of -- there may be -- there could be
- several reasons. There could be reasons where that 18
- hospital -- that contract is expiring, we want to 19
- 20 move them to the DRG methodology. Until the time
- 21 happens or the analysis can be done so that we can
- 22 agree upon what the budget neutral conversion is,

Page 97 were to change the methodology applied to them.

2 riaht? 3 MR. NALVEN: Objection.

4 A. I'm sorry.

- 5 Q. Yeah. Well, here Harvard Pilgrim is 6 changing the methodology it uses to reimburse
 - hospitals, right?
 - A. Correct.
- 9 Q. But to ensure that hospitals will agree to 10 that change taking place, it's giving them
- 11 insurance that the change will be revenue neutral, right? 12
 - A. Correct.
- 14 Q. Okay. And that's necessary to ensure 15 hospitals will agree to the change, right?
 - A. Correct.
 - MR. NALVEN: Objection.
- 18 Q. Now, if Harvard Pilgrim were to similarly 19
- change the methodology that it uses to reimburse 20 physicians, it would likely have to give a similar
- assurance to ensure they'd enter into the 21
- 22 contracts, right?

25 (Pages 94 to 97)

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	·	<u> </u>	·
	Page 98		Page 100
1	MR. NALVEN: Objection.	1	reimbursement is based on a methodology.
2	 A. I don't know that we can say that 	2	A. Uh-huh. Right.
3	globally.	3	Q. Okay. If Harvard Pilgrim were to change
4	Q. Okay. What's your basis for thinking	4	the methodology used to calculate the drug fee
5	things might be different in the physician	5	schedule, okay
6	landscape?	6	A. Uh-huh.
7	A. Again, this is talking about a specific	7	
_	this is talking about a reimbursement methodology	_	Q to implement that change, it would
8	5,	8	likely have to give a similar assurance to
9	change.	9	physicians, right, that it would be the change
10	Q. Right.	10	would be revenue neutral?
11	A. It's not talking about it's not talking	11	MR. NALVEN: Objection.
12	about a fee schedule. It's an inpatient	12	Q. Is that a fair statement?
13	reimbursement methodology. And again, when you're	13	MR. NALVEN: Objection.
14	looking at inpatient versus outpatient, there are	14	A. Again, I can't I can't say that with
15	differences. Like outpatient, for example, there	15	certainty, because, again, the physician contract
16	are so many different lines of business that you	16	I mean, you've seen we don't we don't
17	wouldn't necessarily, you know, contract across the	17	specify, you know, a change to a specific
18	board on outpatient. There could be a specific	18	component. We talk about the physician fee
19	line of business. Lab, for example.	19	schedule.
20	Q. Uh-huh.	20	O. Uh-huh.
21	A. If you're paying for laboratory services,		4
	you wouldn't necessarily guarantee that it was	21	A. So, I can't say with certainty that that's
22	you wouldn't necessarily guarantee that it was	22	the case.
	Page 99		Page 101
1	going to be budget neutral, because if it was	1	Q. Okay. But you can say with certainty that
2	revealed somehow and again, this is just	2	Harvard Pilgrim could change the methodology it
3	speculation but if it was revealed that	3	uses to calculate the fee schedule if it chose to.
4	laboratory services were being paid in a	4	MR. NALVEN: Objection.
5	nonstandard way	5	Q. Right?
6	Q. Uh-huh.	6	A. Yes.
7	A you wouldn't necessarily guarantee	7	Q. Could change it from a
8	you can't say with certainty that that would be the	8	A. Based on the, you know, recontracting.
9	case.	9	Q. Right. Right.
10	Q. I think I understand your concern. So,	10	A. Yeah.
11	let me try and narrow the question.	11	Q. Subject to contractual obligation.
12	A. Uh-huh.	12	
	·		A. Right. Right.
13	Q. Let's include labs and other similar	13	Q. It could change the methodology from a
14	services	14	AWP-based methodology to a WAC-based methodology,
15	A. Yeah.	15	an ASP-based methodology?
16	Q and let's talk specifically about the	16	A. Uh-huh, True.
17	drug fee schedule.	17	Q. Anything else if it so choose?
18	A. Yes.	18	MR. NALVEN: Objection.
40	Q. Okay. The drug fee schedule is based on a	19	A. Yes.
19		20	O And the need of heavy days and the second of the second
19 20	methodology, right?	20	Q. And it could have done so at any point in
	methodology, right? A. Right.	20 21	Q. And it could have done so at any point in the past if it so choose.
20	= · · · -		the past if it so choose. MR. NALVEN: Objection.

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	Page 102	: [Page 104
1	Q. Right?	1	Exhibit A, which starts at HPH 191.
2	A. Yes.	2	A. Uh-huh.
3	 Q. Always subject to contractual obligations. 	3	Q. Now, this exhibit provides the template
4	A. Correct.	4	for the hospital compensation, right?
5	MR. NALVEN: Objection.	5	A. Correct.
6	Q. Going to Page 175, which I think you might	6	Q. It starts off there on 191 with "Inpatient
7	already be there	7	Services," and there are specific amounts listed
8	A. Yes	8	there. Those are although it is 00 in this
9	Q Clause 4.3, can you take a look at	9	template, those are per diem rates, right?
10	that, please. Let me know when you're done.	10	A. Correct.
11	A. (Witness reviews document.) Okay.	11	Q. And if you go over to the next page, which
12	Q. Okay. Now, that provides that Harvard	12	is 192, there we have "outpatient rates," which
13	Pilgrim will pay the hospital the lower of the	13	underneath "Outpatient Services" it says, "The
14	hospital's charges or the amount specified on the	14	lower of charges or posetiated rates II And that I
15	fee schedule.	15	lower of charges or negotiated rates." And that's
16	A. Yes.	16	the same issue we were just talking about, right? A. Uh-huh. Correct.
17	Q. Is that a fair statement?	17	
18	A. Yes.	18	Q. To know which it is, you'd have to look at claims data.
19	Q. With reference to any particular	19	A. Correct.
20	transaction, okay, if I wanted to go back and	20	
21	figure out whether reimbursement was based on the	1	Q. Do you have a sense as to in what
22	hospital's actual charge on the fee schedule, how	21	proportion of base cases reimbursement is based on
		22	actual charges as opposed to a negotiated rate?
		 	
1	Page 103		Day 105
1	Page 103 would I figure that out?	1	Page 105
1 2	would I figure that out?	1 2	A. I don't.
	would I figure that out? A. I don't know specifically.	2	A. I don't. Q. Okay. And then further along on Page 193,
2	would I figure that out? A. I don't know specifically. Q. Would it be fair to say that I'd have to	2	A. I don't. Q. Okay. And then further along on Page 193, you have a section that refers to "Drugs and
2	would I figure that out? A. I don't know specifically.	2 3 4	A. I don't. Q. Okay. And then further along on Page 193, you have a section that refers to "Drugs and Imaging Agents," right?
2 3 4	would I figure that out? A. I don't know specifically. Q. Would it be fair to say that I'd have to go and look at claims data pertaining to that	2 3 4 5	A. I don't. Q. Okay. And then further along on Page 193, you have a section that refers to "Drugs and Imaging Agents," right? A. Yes.
2 3 4 5	would I figure that out? A. I don't know specifically. Q. Would it be fair to say that I'd have to go and look at claims data pertaining to that particular transaction? A. Yes.	2 3 4 5 6	A. I don't. Q. Okay. And then further along on Page 193, you have a section that refers to "Drugs and Imaging Agents," right? A. Yes. Q. Now, that is only in reference to the
2 3 4 5 6	would I figure that out? A. I don't know specifically. Q. Would it be fair to say that I'd have to go and look at claims data pertaining to that particular transaction? A. Yes. Q. And, again, turning to Clause 4.8, which	2 3 4 5 6 7	A. I don't. Q. Okay. And then further along on Page 193, you have a section that refers to "Drugs and Imaging Agents," right? A. Yes. Q. Now, that is only in reference to the outpatient services, right?
2 3 4 5 6 7 8	would I figure that out? A. I don't know specifically. Q. Would it be fair to say that I'd have to go and look at claims data pertaining to that particular transaction? A. Yes. Q. And, again, turning to Clause 4.8, which is further down that page	2 3 4 5 6 7 8	 A. I don't. Q. Okay. And then further along on Page 193, you have a section that refers to "Drugs and Imaging Agents," right? A. Yes. Q. Now, that is only in reference to the outpatient services, right? A. That's correct.
2 3 4 5 6 7 8 9	would I figure that out? A. I don't know specifically. Q. Would it be fair to say that I'd have to go and look at claims data pertaining to that particular transaction? A. Yes. Q. And, again, turning to Clause 4.8, which is further down that page A. Uh-huh.	2 3 4 5 6 7 8 9	 A. I don't. Q. Okay. And then further along on Page 193, you have a section that refers to "Drugs and Imaging Agents," right? A. Yes. Q. Now, that is only in reference to the outpatient services, right? A. That's correct. Q. Okay. And this provides for reimbursement
2 3 4 5 6 7 8 9	would I figure that out? A. I don't know specifically. Q. Would it be fair to say that I'd have to go and look at claims data pertaining to that particular transaction? A. Yes. Q. And, again, turning to Clause 4.8, which is further down that page A. Uh-huh. Q you see the second sentence, "The	2 3 4 5 6 7 8 9	A. I don't. Q. Okay. And then further along on Page 193, you have a section that refers to "Drugs and Imaging Agents," right? A. Yes. Q. Now, that is only in reference to the outpatient services, right? A. That's correct. Q. Okay. And this provides for reimbursement based on the HCPC drug fee schedule updated
2 3 4 5 6 7 8 9 10	would I figure that out? A. I don't know specifically. Q. Would it be fair to say that I'd have to go and look at claims data pertaining to that particular transaction? A. Yes. Q. And, again, turning to Clause 4.8, which is further down that page A. Uh-huh. Q you see the second sentence, "The responsible party will pay the lower of bill	2 3 4 5 6 7 8 9 10	A. I don't. Q. Okay. And then further along on Page 193, you have a section that refers to "Drugs and Imaging Agents," right? A. Yes. Q. Now, that is only in reference to the outpatient services, right? A. That's correct. Q. Okay. And this provides for reimbursement based on the HCPC drug fee schedule updated periodically in accordance with Medicare average
2 3 4 5 6 7 8 9 10 11 12	would I figure that out? A. I don't know specifically. Q. Would it be fair to say that I'd have to go and look at claims data pertaining to that particular transaction? A. Yes. Q. And, again, turning to Clause 4.8, which is further down that page A. Uh-huh. Q you see the second sentence, "The responsible party will pay the lower of bill charges or the designated fee schedule for all	2 3 4 5 6 7 8 9 10 11 12	A. I don't. Q. Okay. And then further along on Page 193, you have a section that refers to "Drugs and Imaging Agents," right? A. Yes. Q. Now, that is only in reference to the outpatient services, right? A. That's correct. Q. Okay. And this provides for reimbursement based on the HCPC drug fee schedule updated periodically in accordance with Medicare average wholesale price updates, right?
2 3 4 5 6 7 8 9 10 11 12 13	would I figure that out? A. I don't know specifically. Q. Would it be fair to say that I'd have to go and look at claims data pertaining to that particular transaction? A. Yes. Q. And, again, turning to Clause 4.8, which is further down that page A. Uh-huh. Q you see the second sentence, "The responsible party will pay the lower of bill charges or the designated fee schedule for all outpatient services where the payment is based on a	2 3 4 5 6 7 8 9 10 11 12 13	A. I don't. Q. Okay. And then further along on Page 193, you have a section that refers to "Drugs and Imaging Agents," right? A. Yes. Q. Now, that is only in reference to the outpatient services, right? A. That's correct. Q. Okay. And this provides for reimbursement based on the HCPC drug fee schedule updated periodically in accordance with Medicare average wholesale price updates, right? A. Correct.
2 3 4 5 6 7 8 9 10 11 12 13 14	would I figure that out? A. I don't know specifically. Q. Would it be fair to say that I'd have to go and look at claims data pertaining to that particular transaction? A. Yes. Q. And, again, turning to Clause 4.8, which is further down that page A. Uh-huh. Q you see the second sentence, "The responsible party will pay the lower of bill charges or the designated fee schedule for all outpatient services where the payment is based on a fee schedule as listed in Exhibit A."	2 3 4 5 6 7 8 9 10 11 12 13 14	A. I don't. Q. Okay. And then further along on Page 193, you have a section that refers to "Drugs and Imaging Agents," right? A. Yes. Q. Now, that is only in reference to the outpatient services, right? A. That's correct. Q. Okay. And this provides for reimbursement based on the HCPC drug fee schedule updated periodically in accordance with Medicare average wholesale price updates, right? A. Correct. Q. Now, when you referred earlier to your
2 3 4 5 6 7 8 9 10 11 12 13 14 15	would I figure that out? A. I don't know specifically. Q. Would it be fair to say that I'd have to go and look at claims data pertaining to that particular transaction? A. Yes. Q. And, again, turning to Clause 4.8, which is further down that page A. Uh-huh. Q you see the second sentence, "The responsible party will pay the lower of bill charges or the designated fee schedule for all outpatient services where the payment is based on a fee schedule as listed in Exhibit A." A. Yes.	2 3 4 5 6 7 8 9 10 11 12 13 14 15	A. I don't. Q. Okay. And then further along on Page 193, you have a section that refers to "Drugs and Imaging Agents," right? A. Yes. Q. Now, that is only in reference to the outpatient services, right? A. That's correct. Q. Okay. And this provides for reimbursement based on the HCPC drug fee schedule updated periodically in accordance with Medicare average wholesale price updates, right? A. Correct. Q. Now, when you referred earlier to your understanding that average wholesale price is
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	would I figure that out? A. I don't know specifically. Q. Would it be fair to say that I'd have to go and look at claims data pertaining to that particular transaction? A. Yes. Q. And, again, turning to Clause 4.8, which is further down that page A. Uh-huh. Q you see the second sentence, "The responsible party will pay the lower of bill charges or the designated fee schedule for all outpatient services where the payment is based on a fee schedule as listed in Exhibit A." A. Yes. Q. Here, again, if I wanted to know whether	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	A. I don't. Q. Okay. And then further along on Page 193, you have a section that refers to "Drugs and Imaging Agents," right? A. Yes. Q. Now, that is only in reference to the outpatient services, right? A. That's correct. Q. Okay. And this provides for reimbursement based on the HCPC drug fee schedule updated periodically in accordance with Medicare average wholesale price updates, right? A. Correct. Q. Now, when you referred earlier to your understanding that average wholesale price is something supplied by Medicare, is this the
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	would I figure that out? A. I don't know specifically. Q. Would it be fair to say that I'd have to go and look at claims data pertaining to that particular transaction? A. Yes. Q. And, again, turning to Clause 4.8, which is further down that page A. Uh-huh. Q you see the second sentence, "The responsible party will pay the lower of bill charges or the designated fee schedule for all outpatient services where the payment is based on a fee schedule as listed in Exhibit A." A. Yes. Q. Here, again, if I wanted to know whether the bill charge or the fee schedule formed the	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	A. I don't. Q. Okay. And then further along on Page 193, you have a section that refers to "Drugs and Imaging Agents," right? A. Yes. Q. Now, that is only in reference to the outpatient services, right? A. That's correct. Q. Okay. And this provides for reimbursement based on the HCPC drug fee schedule updated periodically in accordance with Medicare average wholesale price updates, right? A. Correct. Q. Now, when you referred earlier to your understanding that average wholesale price is something supplied by Medicare, is this the contracting clause you refer as your basis for that
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	would I figure that out? A. I don't know specifically. Q. Would it be fair to say that I'd have to go and look at claims data pertaining to that particular transaction? A. Yes. Q. And, again, turning to Clause 4.8, which is further down that page A. Uh-huh. Q you see the second sentence, "The responsible party will pay the lower of bill charges or the designated fee schedule for all outpatient services where the payment is based on a fee schedule as listed in Exhibit A." A. Yes. Q. Here, again, if I wanted to know whether the bill charge or the fee schedule formed the basis for reimbursement in a particular	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	A. I don't. Q. Okay. And then further along on Page 193, you have a section that refers to "Drugs and Imaging Agents," right? A. Yes. Q. Now, that is only in reference to the outpatient services, right? A. That's correct. Q. Okay. And this provides for reimbursement based on the HCPC drug fee schedule updated periodically in accordance with Medicare average wholesale price updates, right? A. Correct. Q. Now, when you referred earlier to your understanding that average wholesale price is something supplied by Medicare, is this the contracting clause you refer as your basis for that understanding?
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	would I figure that out? A. I don't know specifically. Q. Would it be fair to say that I'd have to go and look at claims data pertaining to that particular transaction? A. Yes. Q. And, again, turning to Clause 4.8, which is further down that page A. Uh-huh. Q you see the second sentence, "The responsible party will pay the lower of bill charges or the designated fee schedule for all outpatient services where the payment is based on a fee schedule as listed in Exhibit A." A. Yes. Q. Here, again, if I wanted to know whether the bill charge or the fee schedule formed the basis for reimbursement in a particular transaction, I'd have to go and look at the	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	A. I don't. Q. Okay. And then further along on Page 193, you have a section that refers to "Drugs and Imaging Agents," right? A. Yes. Q. Now, that is only in reference to the outpatient services, right? A. That's correct. Q. Okay. And this provides for reimbursement based on the HCPC drug fee schedule updated periodically in accordance with Medicare average wholesale price updates, right? A. Correct. Q. Now, when you referred earlier to your understanding that average wholesale price is something supplied by Medicare, is this the contracting clause you refer as your basis for that understanding? A. Yes, it is.
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	would I figure that out? A. I don't know specifically. Q. Would it be fair to say that I'd have to go and look at claims data pertaining to that particular transaction? A. Yes. Q. And, again, turning to Clause 4.8, which is further down that page A. Uh-huh. Q you see the second sentence, "The responsible party will pay the lower of bill charges or the designated fee schedule for all outpatient services where the payment is based on a fee schedule as listed in Exhibit A." A. Yes. Q. Here, again, if I wanted to know whether the bill charge or the fee schedule formed the basis for reimbursement in a particular transaction, I'd have to go and look at the claims data, correct?	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	A. I don't. Q. Okay. And then further along on Page 193, you have a section that refers to "Drugs and Imaging Agents," right? A. Yes. Q. Now, that is only in reference to the outpatient services, right? A. That's correct. Q. Okay. And this provides for reimbursement based on the HCPC drug fee schedule updated periodically in accordance with Medicare average wholesale price updates, right? A. Correct. Q. Now, when you referred earlier to your understanding that average wholesale price is something supplied by Medicare, is this the contracting clause you refer as your basis for that understanding? A. Yes, it is. Q. And the HCPC drug fee schedule, that's the
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	would I figure that out? A. I don't know specifically. Q. Would it be fair to say that I'd have to go and look at claims data pertaining to that particular transaction? A. Yes. Q. And, again, turning to Clause 4.8, which is further down that page A. Uh-huh. Q you see the second sentence, "The responsible party will pay the lower of bill charges or the designated fee schedule for all outpatient services where the payment is based on a fee schedule as listed in Exhibit A." A. Yes. Q. Here, again, if I wanted to know whether the bill charge or the fee schedule formed the basis for reimbursement in a particular transaction, I'd have to go and look at the	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	A. I don't. Q. Okay. And then further along on Page 193, you have a section that refers to "Drugs and Imaging Agents," right? A. Yes. Q. Now, that is only in reference to the outpatient services, right? A. That's correct. Q. Okay. And this provides for reimbursement based on the HCPC drug fee schedule updated periodically in accordance with Medicare average wholesale price updates, right? A. Correct. Q. Now, when you referred earlier to your understanding that average wholesale price is something supplied by Medicare, is this the contracting clause you refer as your basis for that understanding? A. Yes, it is.

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Page 106

Health Care not HCPC. 1

- Q. You are quite right. I apologize -- which answers my question, which is to the same fee schedule we've been discussing.
 - A. Yes.
- Q. Turning to Page 195, there is a section providing for price protection terms.
 - A. Uh-huh.
- 9 Q. Are you familiar with this section of the 10 contract?
- 11 A. Yes.
- Q. What is being discussed here? 12
- 13 A. Okay. What the issue is here is this
- 14 relates to provider contracts that are
- 15 percent-of-charge contracts. Because a health plan
- 16 would have no way of managing the -- the hospital
- 17 manages its own charge master, its own charge book
- 18 in setting its own charges. In order to maintain
- -- if we choose to pay them 80 percent of 19
- charges -- and that's an example given here -- if 20
- 21 we choose to pay them 80 percent of charges -- we
- negotiate 80 percent of charges. We don't choose. 22

1 A. Yes.

2

3

- Q. What is this document?
- A. Okay. This document is, again, one of the
- 4 -- it's a -- again, as I described, a local care
- 5 unit contract document -- different financial model
- than what we looked at previously. This is a 6
- 7 budget capitation agreement for a limited risk
- model that Harvard Pilgrim used -- there's a couple 8
- 9 of LCs that still have it -- but used it for a
- 10 couple of years, as its predominant model for a
- large portion of its LCU network. What this -- the 11
- 12 financial terms of this model, the hospitals were
- 13 "at risk" in a general term -- at risk for Pool 1
- 14 or outpatient services -- generally defined as
- 15 outpatient services. I guess that's the overview.
- 16 Q. Okay. When was this -- when you said a 17 couple of years, when was this in use as a 18 predominant model?
- 19 A. 2001 and 2002.
- 20 Q. And its use was then discontinued, is that 21 correct?
- 22 A. It -- many of the LCUs were migrated, if

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- 1 If we negotiate 80 percent of charges, they
- 2 increase their charges, they would be getting this
- 3 increase over time. With price protection, we have
- 4 the right to understand how they're increasing
- their charges so that we can recalibrate our 5
- 6 discount so that we continue to pay them what we
- originally negotiated and not be subject to 7
- 8 fluctuations based on how they're changing their 9 charge book.
 - Q. Okay. Thank you. Just give me a moment to run through some of these.
 - A. Sure.

10

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- Q. I don't want to repeat questions I've already asked you.
- MR. MANGI: Okay. The next document we will turn to is HPH 246 to 282. Mark that, please, as Exhibit 4.
 - (HPH 246-282 marked Exhibit Farias 004.)
- Q. Could you please review that, and let me know when you're done.
 - A. (Witness reviews document.) I'm fine.
 - Q. Are you familiar with this document?

- you will, to the document that we looked at
- 2 previous -- under the terms of the document that we
- 3 looked at previously, a fee-for-service arrangement with the quality advance program. 4
- 5 Q. What was the basis for the decision to move from budgeted capitation agreements to the
- 6 7 alternative arrangement? 8 A. Generally, just, again, it was really a
- 9 marketplace thing. The old -- the risk-sharing 10 arrangements that physicians were under -- and
- 11 again, this is really global, it's not really
- specific to Harvard Pilgrim -- general trend away 12
- from the budgeted capitation or risk-sharing 13
- 14 agreements for a large percentage of the network
- 15 that generally smaller type practice -- practices
- that don't have sophisticated infrastructure so 16
- 17 they can manage under the terms of a risk
- 18 arrangement.
 - Q. Uh-huh.
- 20 A. And again, the general trend in the
- marketplace to pay for performance programs, such 21 22
 - as quality advance. Again, physician

28 (Pages 106 to 109)

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representations that they want to get, you know,	1	to, direct cap
incentive they will incentivize more in a	2	irrespective of
m		•

- 3 focused way for things that they had direct control 4 over.
- 5 Q. Uh-huh. Describe for me, if you would, 6 how the arrangement contemplated by this agreement 7 would work.
- 8 A. Okay. The financial arrangement would be 9 -- well, any -- a budget capitation arrangement -a budgeted cap amount would be set. That would be 10 described in the terms of the profit and loss 11 12 statement as the revenue to the LCU, local care unit. Budget capitation amount would be set. 13 14 Their performance would be measured against expenses. And the expenses were a representation
- 15 of the aggregate medical costs of providing 16 services. Again, looking at Pool 1 only, which are 17 outpatient services. 18
- 19 O. Uh-huh.
- 20 A. So, we would measure the budgeted 21 capitation revenue against the medical cost expense 22 at the end of the year and understand if there was

- to, direct capitation is you pay amount,
- of the services, and the group has
- 3 full risk. Okay. So, this is budgeted capitation.
- They are paid for the services that they provide on
- 5 an ongoing basis, according to fee schedules,
- standard fee schedules, and so forth. And that's
- 7 what represents the expenses in the memorandum
- 8 account, and then there's a settlement process at 9 the end of the year.
 - Q. I see. I see. So, the amounts that are actually paid throughout the year prior to the settlement would be similar to the amounts that are being paid currently under the different type of arrangement?
 - A. That's correct, yes.
 - Q. And would the amounts that were paid pursuant to these agreements prior to the settlement include a drug component based on a fee schedule?
- 20 A. They could, although at this moment, and I 21 know there's an exhibit in here that will tell us
- what was included -- right. They would have been 22

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- 1 a, you know, not for-profit, but profit or loss in
- 2 terms of a P&L, a profit or loss. If there was a
- 3 profit, the LCUs would share in that profit. If
- 4 there was a loss, subject to a withhold -- like the
- 5 claims that are paid for the physicians would be
- 6 subject to a withhold -- that withhold would be
- 7 held back to cover any losses. If there was a
- 8 partial, you know, loss, they would use the
- 9 withhold and then return the withhold back. Just a 10
 - standard risk arrangement within the market.
 - Q. Okay. So, pursuant to the terms of these agreements, the amount that was paid in the first instance was a capitated amount. And there was no separate --
- 15 A. No.

11

12

13

- Q. I'm sorry. Go ahead. 16
- A. The distinction is budgeted capitation. 17
- 18 Q. Okay.
- A. This is a paper -- really a paper 19
- accounting. A memorandum account, if you will. 20
- 21 Q. Okay.
- 22 A. Direct capitation, which you're referring

- 1 paid that way, right. 2
 - Q. Okay.
 - A. Right.
- Q. Why don't we take a look at the exhibit 4 5 you were talking about.
- 6 A. Uh-huh. Sure.
- 7 Q. Are you referring to Page 276?
 - A. Yes, I am.
- Q. Okay. So, this is Appendix E. See where 9 10 it says, "included in and excluded from capitation 11 revenue"?
- 12 A. Uh-huh.
- 13 Q. It starts off with, "The services included 14 in the budgeted capitation revenue --"
- 15 A. Uh-huh.
- 16 Q. Part B of that is, "Physicians
- 17 Administered -- "I'm sorry. "Pharmaceuticals
- 18 administered --"
- 19 A. (Witness reviews document.) I'm reading 20 from Appendix E, 1-B, "Pharmaceuticals administered
- in a physician's office or on an outpatient basis 21
- 22 in a hospital facility, these services are included

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                                                                                                            Page 116
     in the budgeted capitation revenue delineated in
                                                                would be a standard distribution, but I don't know.
                                                            1
 2
     Appendix C."
                                                            2
                                                                   Q. Okay. Well, your assumption, based on the
 3
     Q. Right. So, during the -- since this was
                                                            3
                                                                fact that they are blank, is that there was
     in the 2001/2002 time period, payments then would
 4
                                                            4
                                                                variation?
 5 have been based on the 95 percent of AWP
                                                            5
                                                                   A. Right.
 6
     methodology in the first instance, right?
                                                            6
                                                                      MR. NALVEN: Objection.
 7
       A. Yes.
                                                            7
                                                                   Q. Okay. And if there was variation, the
       Q. Then at the end of the year, those total
 8
                                                            8
                                                                basis for that variation would have been
 9
     amounts would be compared to the budgeted capitated
                                                                negotiation between the contracting parties, right?
    amount, which would then form the basis for a
                                                           10
                                                                  A. Correct. Correct.
11
    distribution of either the profit or the deficit.
                                                                      MR. NALVEN: Objection.
                                                           11
12
    Is that a fair statement?
                                                           12
                                                                   Q. Okay. If I wanted to know in any
13
       A. Yes, but understanding that the budgeted
                                                           13
                                                                particular case what the distribution was, I'd have
14 capitation amount is an aggregate number. It's not
                                                           14
                                                                to go and look at the particular contract, right?
    identified separately by different components.
15
                                                           15
                                                                  A. That's correct.
16
    It's a single number.
                                                           16
                                                                      MR. MANGI: Off the record.
17
       Q. Right. Okay. If I could draw your
                                                          17
                                                                      (Recess was taken.)
18
   attention to 271, HPH 271, you will see, sir,
                                                           18
                                                                  Q. Now, we've spoken about average wholesale
    towards the top of the page they are called D-1 and
19
                                                                price today, and we've also spoken about wholesale
                                                           19
20
    D-2. These provide the terms of surplus
                                                           20
                                                               acquisition cost or WAC, right?
21
    distribution or deficit sharing, right?
                                                          21
                                                                  A. Yes.
22
       A. Yes.
                                                          22
                                                                  Q. Do you have any understanding of what the
                                                  Page 115
                                                                                                            Page 117
 1
       Q. And since this is a template, the
                                                           1
                                                               relationship is between those two benchmarks?
 2
     percentages in which the surplus or the deficit
                                                           2
                                                                  A. I don't.
 3
    will be distributed or shared are blank. Did those
                                                           3
                                                                  Q. Okay. Do you have an understanding as to
 4
     percentages vary from contract to contract?
                                                           4
                                                               whether one is generally higher or lower than the
 5
       A. They could vary.
                                                           5
                                                               other?
 6
       Q. Okay. Do you know of instances where they
                                                           6
                                                                  A. I don't.
7
    did vary?
                                                           7
                                                                  Q. Okay. Now, we've also spoken about a
8
       A. Not specific instances that I could cite,
                                                               number of instances where fee schedules are
                                                           8
9
    no.
                                                           9
                                                               negotiated, right?
10
       Q. Okay. So, you don't know whether they did
                                                          10
                                                                  A. Correct.
    vary or they didn't? Well, let me withdraw that
11
                                                          11
                                                                  Q. Now, in those instances -- or indeed in
12
    question. Do you have any basis for knowing
                                                          12
                                                               any case where Harvard Pilgrim is making payments
    whether or not this did, in fact, vary from
13
                                                          13
                                                               to a provider -- Harvard Pilgrim is looking to get
14
    contract to contract?
                                                          14
                                                               the best deal that it can, right?
       A. Based on the contract form, I would.
15
                                                          15
                                                                      MR. NALVEN: Objection.
       O. Based on the fact that it's a blank.
16
                                                          16
                                                                  A. I don't know that I would represent it
       A. Yes.
17
                                                          17
                                                               that way.
18
       Q. Okay. So, your assumption would be that
                                                                  Q. Okay. How would you represent it?
                                                          18
    that was a -- those percentages were negotiated
19
                                                          19
                                                                  A. There are lots of contracting motivations.
20
    from contract to contract?
                                                               I mean -- and, as we talked about earlier, you
                                                          20
21
           MR. NALVEN: Objection.
                                                               know, predominant is maintaining a comprehensive
                                                          21
22
       A. Again, our approach would be that there
                                                          22
                                                               and stable network.
```

22

Q. Sure.

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Page 118
                                                                                                            Page 120
         Q. Okay. Let's take that as a consummate.
  1
                                                            1
                                                                   A. I'm ---
      Let's assume that there is a network sufficient to
  2
                                                            2
                                                                   Q. Even in the hospital sector Harvard
      ensure coverage for Harvard Pilgrim's members.
  3
                                                            3
                                                                Pilgrim is changing its reimbursement methodology
  4
         A. Uh-huh.
                                                            4
                                                                from per diem to a DRG-based reimbursement for
  5
         Q. In that case, when choosing between
                                                            5
                                                                inpatient, right?
      alternatives, Harvard Pilgrim will choose the most
 6
                                                            6
                                                                   A. Correct.
 7
      cost effective option, right -- assuming all else
                                                            7
                                                                   Q. And while that change is taking place, it
 8
      is equal?
                                                            8
                                                                doesn't affect the fact that Harvard Pilgrim is
 9
        A. Uh-huh. Yes.
                                                            9
                                                                seeking to ensure it makes reimbursement at the
10
         Q. Okay. 'Cause Harvard Pilgrim is a
                                                           10
                                                                most cost effective basis possible, right?
     for-profit entity, right?
11
                                                           11
                                                                  A. Cost -- right, yes.
12
         A. No.
                                                           12
                                                                   Q. That fact is a constant that's not altered
13
         Q. No. It's not a for-profit entity?
                                                                by a change in the reimbursement methodology,
                                                           13
14
     Really? It's a not-for-profit entity?
                                                           14
                                                                right?
15
        A. That's correct.
                                                           15
                                                                  A. Correct.
        Q. Okay. But Harvard Pilgrim is still
16
                                                           16
                                                                   Q. Okay. And the same would be true if
     looking to operate on the most effective business
17
                                                           17
                                                               changes were made in the physician reimbursement
     model possible, right?
18
                                                           18
                                                               methodology. Harvard Pilgrim would still be
19
        A. Yes. Yes.
                                                           19
                                                               looking to make reimbursement on the most cost
20
        Q. Okay. Harvard Pilgrim's efforts to ensure
                                                           20
                                                               effective basis possible, right?
     that it gets the best deal that it can would --
21
                                                          21
                                                                  A. Yes.
22
            MR. NALVEN: Object -- sorry.
                                                          22
                                                                  Q. Okay. Okay. So, that could be true,
                                                  Page 119
                                                                                                            Page 121
 1
           MR. MANGI: I'll withdraw that, and I'll
                                                               regardless of whether reimbursements currently tied
                                                           1
 2
     start again.
                                                           2
                                                               to AWP were tied to another benchmark -- say WAC or
 3
        Q. So, we can agree, right, that, subject to
                                                           3
                                                               ASP, right?
 4
     an adequate coverage network and all those other
                                                           4
                                                                     MR. NALVEN: Objection.
 5
     factors being in place, Harvard Pilgrim is looking
                                                           5
                                                                  A. Yes.
 6
     to get the best deal that it can, right?
                                                           6
                                                                  Q. In other words, that remains -- that
        A. That's your terminology.
 7
                                                           7
                                                               motivation remains a constant, regardless of the
 8
        Q. Sure.
                                                           8
                                                               methodology that's in use.
 9
        A. My -- I would represent it as fair
                                                           9
                                                                     MR. NALVEN: Objection.
     reimbursement, and I wouldn't -- I wouldn't
10
                                                          10
     characterize it that way.
11
                                                          11
                                                                     MR. MANGI: That is all the questions I
12
        Q. Okay. So, it's looking to get fair
                                                          12
                                                               have for now.
     reimbursement on the terms that are most cost
13
                                                          13
                                                                        CROSS-EXAMINATION
14
     effective to Harvard Pilgrim, right?
                                                          14
                                                                BY MR. NALVEN:
15
        A. Yes.
                                                          15
                                                                  Q. Mr. Farias, I'm David Nalven. I represent
16
        Q. Okay. And that remains the case in the
                                                               the Plaintiffs in this case. I have just a few
                                                          16
     hospital sector, even though it's changed --
17
                                                          17
                                                               questions.
     Harvard Pilgrim is changing the methodologies from
18
                                                          18
                                                                 A. Sure.
     a per diem rate to a DRG-based rate, correct?
19
                                                          19
                                                                  Q. In connection with establishing a fee
        A. Could you help me with the question,
20
                                                               schedule for prescription drugs that are
                                                          20
21
     please.
                                                               administered by doctors, what is Harvard Pilgrim
                                                          21
```

seeking to cover in reimbursing doctors for the

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Page 122
                                                                                                            Page 124
     prescription drugs they administer?
 1
                                                                understand what you're saying as far as "accurate
                                                            1
 2
        A. The drugs.
                                                            2
                                                                as possible."
 3
        Q. And the drugs alone, right?
                                                            3
                                                                   Q. Well, is it important that you fairly
           MR. MANGI: Object to the form.
 4
                                                            4
                                                                reimburse physicians for the drugs that they
 5
        A. Yes.
                                                            5
                                                                purchase and then administer?
 6
        Q. Does Harvard Pilgrim view its
                                                            6
                                                                   A. As a general concept, it's important that
 7
     reimbursement of physicians for prescription drugs
                                                            7
                                                                we fairly reimburse.
 8
     as an opportunity for the physicians to mark up the
                                                            8
                                                                   Q. Okay. Does Harvard Pilgrim have an
 9
     physician's drug costs?
                                                                interest in controlling its expenditures in
           MR. MANGI: Object to the form,
10
                                                           10
                                                                connection with the administration of prescription
11
        A. Could you repeat the question, please.
                                                                drugs by physicians?
                                                           11
12
        Q. Does Harvard Pilgrim view its
                                                           12
                                                                   A. Again, I can talk about that as a general
     reimbursement of physicians for prescription drugs
13
                                                                concept that it is important for a responsible
                                                           13
14
     as an opportunity for the physicians to mark up the
                                                                health plan to manage medical cost trends.
                                                           14
     cost of the physician's drugs?
15
                                                                   Q. When you say, "medical cost trends," what
                                                           15
16
           MR. MANGI: Object to the form.
                                                           16
                                                                do you mean?
17
                                                           17
                                                                   A. I mean that, again, this is my
18
        Q. Do you know the prices that doctors pay
                                                           18
                                                                representation that I think it's a given that
     for prescription drugs that they administer?
19
                                                           19
                                                                medical costs will -- you know, are projected to
20
        A. No.
                                                           20
                                                                increase by a certain percentage over time. And as
21
        Q. Are you aware of rebates that are paid by
                                                           21
                                                                a responsible health plan or health administrator,
     manufacturers to physicians in connection with
22
                                                                that you would want to manage the projection of
                                                  Page 123
                                                                                                            Page 125
     drugs purchased by physicians?
 1
                                                            1
                                                                those trends. I mean, you can't assume that it's
       A. I have heard in general terms about
 2
                                                            2
                                                                going to be flat. Again, this is a marketplace
 3
    rebate, but I don't know what they are or how they
                                                               discussion. But you can't assume that, you know,
 4
     work.
                                                                that you have any ability to maintain level
5
       Q. What do you know about rebates paid by --
                                                                funding; that there is going to be an incremental
                                                            5
 6
       A. I've heard the term in or seen the term in
                                                                increase over time and that -- we would manage the
                                                            6
7
    literature about pharmacy rebates. That's really
                                                            7
                                                                medical cost trend.
8
    it.
                                                            8
                                                                  Q. But within those trends, Harvard Pilgrim's
9
       Q. Have you ever seen any information
                                                            9
                                                                goal is to control its drug spending, isn't it?
    concerning the magnitude of rebates paid by
10
                                                           10
                                                                  A. That could be a component, yes.
     pharmaceutical manufacturers to doctors for the
                                                                  Q. Now, you were asked earlier about whether
11
                                                           11
12
    drugs ---
                                                               Harvard Pilgrim had ever proposed to its providers
                                                           12
       A. No.
                                                               that it use a different basis other than AWP for
13
                                                           13
       Q. -- that doctors purchase?
14
                                                           14
                                                               setting reimbursement. Do you recall that?
       A. No.
15
                                                           15
                                                                  A. I -- I didn't take the question as did we
16
           MR. MANGI: Object to the form.
                                                           16
                                                               propose it to our providers, as had we had
       Q. Is it important to Harvard Pilgrim that
17
                                                           17
                                                               discussions about it.
    its prices -- that the rates at which it
18
                                                           18
                                                                  Q. And you said that you had not.
     reimburses doctors in connection with prescription
19
                                                           19
                                                                      MR. MANGI: Object.
    drugs be as accurate as possible?
20
                                                           20
                                                                  A. We've had internal discussion about it,
21
           MR. MANGI: Object to the form.
                                                           21
                                                               but we hadn't proposed anything to our providers.
       A. It's difficult -- I don't really
22
                                                           22
                                                                  Q. Correct. And I guess the question I have
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Page 126 Page 128 1 is why not? I can talk about, again, our general -- our 2 A. As I describe, because we were looking at 2 RBRVS-based physician fee schedule where we rely on 3 the Medicare state and because of it being in 3 the RBUs that are provided through Medicare because fluctuation, we didn't have a landing spot yet. of the size of the data set. Again, this isn't 4 5 Q. But even before the notion of ASP was 5 related directly to drugs, but it is a larger data 6 introduced through the recent Medicare reform 6 set. So, you can make that call. 7 legislation ---7 Q. Well, I'm really trying to understand --8 A. Uh-huh. 8 A. Yeah. 9 Q. -- there may still have been opportunities 9 Q. -- why it is that Harvard Pilgrim has and to propose to providers a different way of 10 10 continues to use and rely on AWP. determining reimbursement rates, wouldn't there 11 11 A. Right. Right. 12 have been? 12 Q. And so, that's why I turned to Medicare. MR. MANGI: Objection, Form. Foundation. 13 13 A. Sure. A. There could have been. 14 14 Q. And I'll ask whether the fact that 15 Q. But as far as you know, Harvard Pilgrim 15 Medicare is large --has used AWP as the basis for reimbursement. 16 16 A. Right. Right. 17 A. Correct. 17 Q. -- Medicare is run by the United States 18 Q. Now, why is that? government --18 19 A. I don't know. 19 A. Uh-huh. 20 Q. Well, is it because it's a term that 20 Q. -- does that influence Harvard Pilgrim's 21 everybody who's involved in the health care 21 judgment --22 industry and profession has heard of? 22 MR. MANGI: Object. Page 127 Page 129 1 MR. MANGI: Object to the form. Q. -- to the accuracy of AWP? 1 2

- A. I can't say that's the reason.
- O. Is it because everybody uses it? MR. MANGI: Object to the form.
- 5 A. I can't say.

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- Q. Do you understand AWP to be an industry 6 7 standard?
 - A. That's my understanding, yes.
- Q. And it's also a standard and a price list 9 that's reflected in what Harvard Pilgrim receives 10 from Medicare, right? 11
 - MR. MANGI: Object to the form.
- A. I'm not sure I understand. 13
- 14 Q. Harvard Pilgrim receives AWP pricing from Medicare. 15
 - A. Oh, the pricing. Right, yes.
- Q. And so, as a result of its coming from 17 Medicare, does that provide Harvard Pilgrim with a 18 degree of confidence in its accuracy? 19
 - MR. MANGI: Objection. Form. Foundation.
- 21 A. I mean, explicitly, do we think in those
- terms, no. But generally, a larger data set -- and 22

2

MR. MANGI: Object to the form.

- 3 A. Again, I don't think it explicitly affects 4 our judgment. Again, as I said, AWP is, from my 5 perspective an industry standard, and that's why we 6 would use that.
- 7 Q. And are you aware of the office of the 8 inspector general in the health and human services 9 administration?
 - A. Yes.

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- Q. What do you understand the office of the 11 12 inspector general to be? 13
 - A. Well, today, I don't know. My previous hospital experience as being in the reimbursement area, I was aware of the office of inspector general looking at one thing that we would have to do is research the federal register and review, you know, publications from the office of inspector general, Medicare sanctioned providers, that type
- 19 20 of thing in a general way.
- 21
- Q. So, it's an investigatory agency. 22
 - A. Yeah. Uh-huh.

33 (Pages 126 to 129)

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Page 130
                                                                                                          Page 132
 1
        Q. And it's a watchdog.
                                                              is a well-known standard methodology of reimbursing
 2
        A. Uh-huh.
                                                           2
                                                              inpatient services, and that's the methodology that
 3
        Q. And it's there to protect Medicare.
                                                           3
                                                               Medicare employs. So, in that way you could say
 4
           MR. MANGI: Object to the form.
                                                           4
                                                               based on size that it would have some merit.
 5
        Q. Is that your understanding?
                                                          5
                                                                 Q. What is your understanding of the role the
 6
        A. If that's what -- I don't know.
                                                              pharmaceutical manufacturers have in setting AWP?
                                                           6
        Q. Well ---
 7
                                                           7
                                                                 A. I don't know what that is.
 8
        A. I would assume that's what it is, based on
                                                           8
                                                                 Q. You're not aware of any role that
 9
                                                               manufacturers play in setting AWP, is that correct?
     my knowledge.
                                                           9
        Q. And so, Medicare is not only large, but it
10
                                                          10
                                                                 A. Well, as in any industry, you know, people
     also has this investigatory agency that is a
11
                                                              set their prices. I don't know the methodology.
                                                          11
12
     watchdog for it.
                                                          12
                                                                 Q. Now, you were asked earlier whether the
           MR. MANGI: Object to the form.
                                                              physicians' acquisition cost for drugs would affect
13
                                                          13
14
        Q. Is that your understanding?
                                                          14
                                                              the amount that Harvard Pilgrim reimbursed them.
15
        A. Yes.
                                                          15
                                                                 A. Right.
16
        Q. And Medicare has a pretty large budget,
                                                          16
                                                                 Q. And I thought that you had answered that
17
     doesn't it?
                                                              it wasn't one of the factors that went into your
                                                          17
18
       A. Yes.
                                                          18
                                                              determining what you reimbursed physicians.
        Q. Medicare -- do you know what Medicare
                                                          19
19
                                                                 A. Right, I was asked if I knew what
20
     spends a year on prescription drugs?
                                                          20
                                                              physicians paid for the drugs. My answer was no.
       A. I don't know.
21
                                                          21
                                                              And if my answer is no, I don't -- we wouldn't --
22
        Q. Do you know what portion of all
                                                          22
                                                              we couldn't use that to determine.
                                                 Page 131
                                                                                                          Page 133
1
    prescription drugs purchased in the United States
                                                                  Q. So, when you said that it wasn't relevant
                                                           1
2
    are reimbursed by Medicare?
                                                           2
                                                               in your determination --
3
       A. No.
                                                           3
                                                                 A. Uh-huh.
4
       Q. Is it 10 percent, 20 percent, do you know?
                                                           4
5
                                                           5
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- MR. MANGI: Object to the form.
- 6 A. I don't know.
- Q. But it's a large amount. 7 MR. MANGI: Object to the form. 8
- A. I don't know. 9
- 10 Q. The reason I ask is I'm just wondering
- whether the fact that Medicare is large 11
- 12 reimburser --

13

- A. Uh-huh.
- 14 Q. -- of prescription drugs, explicitly or
- implicitly, does that influence your thinking as it 15
- relates to the confidence that you have in 16
- information concerning AWP received from Medicare? 17

MR. MANGI: Object to the form. 18

- A. See, it's not so much the size, but it's 19
- really the -- I think more of a standardization. 20
- If this is, you know, an industry standard 21
- approach, as with hospital DRG methodology -- DRG

- Q. -- as to what to reimburse physicians, the reason that it's not relevant is because -- the reason that you said it was not relevant -- just to clarify your answer -- is because --
 - A. Uh-huh.
- Q. -- you didn't have that information. Is that what you were saying?
- A. Well, I'm just saying that I couldn't use the information to do it. I mean, it just wouldn't -- it wouldn't be -- it wouldn't come into play.
- Q. It wouldn't come into play because you don't have it. Is that what you mean?

MR. MANGI: Object to the form.

Mischaracterizes his testimony. 17

- 18 Q. Let me ask it a different way.
 - A. Yeah.
- O. Just to make sure. 20
- 21 A. Uh-huh.
 - Q. This is really to understand --

34 (Pages 130 to 133)

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Page 134
                                                                                                           Page 136
        A.
             Sure.
 1
                                                           1
                                                                  Q. Would Harvard Pilgrim consider that
 2
             -- your testimony. Let's suppose that you
                                                           2
                                                               relevant in determining whether to pay the doctor
 3
     did the have the physician's actual acquisition
                                                           3
                                                               for the drug cost or not?
 4
     cost --
                                                           4
                                                                     MR. MANGI: Again, objection to the form
 5
        A. Uh-huh.
                                                           5
                                                               and improper hypothetical to the extent you're
 6
        Q. -- would that information be used in
                                                           6
                                                               asking him to assume the physician commits a crime.
 7
     Harvard Pilgrim's determining what it would
                                                           7
                                                                  A. No, we wouldn't -- we wouldn't factor that
 8
     reimburse physicians for prescription drugs that
                                                           8
                                                               in. We wouldn't do that level of exploration.
 9
     the physicians administered?
                                                           9
                                                                  Q. Again, though, Mr. Farias, I understand
10
            MR. MANGI: Objection, Asked and
                                                          10
                                                               that you wouldn't do that level of exploration, but
     answered.
11
                                                          11
                                                               I'm asking you to assume that the doctor got the
12
        A. I don't know if it would be.
                                                          12
                                                               drug for free. Would you reimburse the doctor,
        Q. Well, let me ask you this: You testified
13
                                                          13
                                                               based on AWP minus 5 percent, even though the
     earlier that you're generally aware from your life
14
                                                               doctor got it for free? Would that be relevant to
                                                          14
15
     experience --
                                                          15
                                                               you that the doctor got it for free?
        A. Uh-huh.
16
                                                          16
                                                                     MR. MANGI: Same objections.
17
        Q. -- that physicians receive free samples.
                                                          17
                                                                  A. If the provider submitted a claim in
                                                               conformance with his contract, provider submitted a
18
                                                          18
        Q. Are you aware whether physicians receive
19
                                                          19
                                                               claim for a covered service, Harvard Pilgrim would
20
     free samples of drugs that they administer?
                                                          20
                                                               reimburse for that service under the terms of the
        A. I don't know what the nature of the
21
                                                          21
                                                               contract.
22
     samples are that they receive.
                                                          22
                                                                  Q. For the service. And when you say, "the
                                                  Page 135
                                                                                                           Page 137
1
       Q. Let's suppose that a physician receives a
                                                           1
                                                               service," you mean, as well, the drug?
    free sample, administers it to a patient who's a
2
                                                           2
                                                                  A. Right.
    Harvard Pilgrim member -- are you with me --
3
                                                           3
                                                                  Q. And is that because you assume that the
       A. Uh-huh.
4
                                                           4
                                                               doctor, in submitting that bill, paid for the drug?
5
       Q. -- and then charges Harvard Pilgrim for
                                                           5
                                                                      MR. MANGI: Object to the form.
    that drug that the doctor received for free and
6
                                                           6

 Not -- again, not at that level of detail.

    administered to the patient --
                                                               We would be assuming that the provider is
7
                                                           7
8
       A. Uh-huh.
                                                           8
                                                               performing under the terms of his contract or her
9
       Q. -- would Harvard Pilgrim think it relevant
                                                           9
                                                               contract with Harvard Pilgrim.
10
                                                          10
                                                                  Q. Okay. So, when you give me that answer,
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in determining whether to reimburse the doctor for that drug that the doctor got it for free?

MR. MANGI: Object to the form, and also you're asking him to assume that the physician commits a crime.

Q. You can answer the question.

A. I -- I don't know that we -- I don't know. I don't know that we would go into that -- I don't know that we would make any assumptions about that.

Q. No, I understand that. But I'm asking you 19 20 to make an assumption. I'm asking you to assume 21 that the doctor receives the drug for free.

A. Uh-huh.

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A. That's correct.

of the claims submission?

Q. Okay. What about at the larger level. just in general if the doctors -- if the doctor is generally administering drugs that it receives for free and you know that?

you really think about it in terms of at the level

A. I don't know that.

MR. MANGI: I'm sorry. Just to avoid me interrupting --

21 MR. NALVEN: I'm sorry. 22

MR. MANGI: -- can I have a standing

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Page 138

objection to this line of questioning so I don't interrupt you again?

MR. NALVEN: Of course you may. Of course you may.

· Q. If you would assume as a hypothetical question that the doctor has no costs -- no drug costs in connection with its administration of drugs, would that influence Harvard Pilgrim in its determination of how much to reimburse doctors in connection with their administration of drugs?

MR. MANGI: It's a different question, so I'll object to the form.

- A. I'm having a really tough time making an assumption that I can't see as a valid assumption, I'm sorry.
- Q. And what's the assumption that you don't understand to be a valid assumption?
 - A. That physicians aren't paying for drugs.
- Q. Okay. Well, may I ask you to assume that fact, even though you don't believe that it's a valid assumption.

MR. MANGI: Are you asking him to assume

contract.

MR. MANGI: Object to the form.

- A. Because it is our legal obligation under the contract.
- Q. If you had information that physicians were getting discounts and rebates that allowed them to purchase the drugs that they administer at . 10 percent of the cost that Harvard Pilgrim reimburses them, when you negotiate your next contract with the physicians, would the fact that they pay only 10 percent of what you had previously reimbursed them under the old contract influence your judgment as to whether to change the reimbursement rate?

MR. MANGI: Object to the form and also foundation in that the witness is not involved in negotiations.

- A. Could you restate that, please.
- 19 Q. You're coming to the end of a contract 20 period --
- 21 A. Yes.
- 22 Q. -- you learn that the physician pays only

Page 139

that all physicians are getting drugs for free?

Q. You can answer the question.

MR. MANGI: Object to the form then.

- A. Okay. You can ask me to make that assumption.
- Q. Okay. Now, if you assume that the doctor receives the drug for free, would that influence Harvard Pilgrim's decision as to whether to pay the doctor -- reimburse the doctor for providing the drugs to one of Harvard Pilgrim's members?

MR. MANGI: Object to the form,

- A. It could.
- O. Under what circumstances?
- A. But I have to say, under the terms of our provider contracts, we agree to reimburse for covered services, as defined in member contracts. So, if these are covered services, we have agreed to pay for those services. And where they're coming from or what they're paying -- that is not a consideration.
- Q. Okay. So, you would reimburse because you feel like that's your legal obligation under the

- Page 141 10 percent of the cost that you, Harvard Pilgrim, 1
- have been reimbursing them all along for a drug --2 3
 - A. Uh-huh, right.
- Q. -- and that they're getting a 90 percent 4 5 profit on the drug --
 - A. Uh-huh.
 - Q. -- when you turn to renegotiate that contract, would the fact that the doctor pays only 10 percent of what you are reimbursing --
 - A. We don't but --
 - Q. -- influence your judgment?
- 12 A. We talked about before, we don't negotiate 13 our physician -- our drug fee schedule.
 - Q. And that's because you rely on the Medicare AWP.

MR. MANGI: Object to the form.

- 17 A. Well, no, that's not because. We do use 18 AWP as a basis, yes. But that's not the reason why
- 19 we don't negotiate it. We, as I said before, we
- 20 don't negotiate it because we want standardization 21
- across the network. 22
 - Q. Okay. Well, what if you came to

36 (Pages 138 to 141)

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A. Sure.

Q. Okay.

O. In response to one of Mr. Nalven's

questions earlier, you said it's important for

What did you mean by that?

drugs. I just mean in general terms.

A. Fairly reimburse is to reimburse

Harvard Pilgrim to fairly reimburse for drugs.

A. Again, I didn't mean it to be specific to

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Page 142
     understand that every physician was obtaining the
 1
                                                           1
                                                               appropriate to the marketplace some reasonable
 2
     drugs that it administered to Harvard Pilgrim
                                                           2
                                                               representation of cost. And again, I'm talking in
 3
     patients at 10 percent of the amount that Harvard
                                                           3
                                                               general terms, not specific to reimbursement, but
     Pilgrim --
 4
                                                              just the general reimbursement, you know, strategy
                                                           4
 5
        A. Uh-huh.
                                                           5
                                                              and approach and thinking that we would fairly
 6
        Q. -- was reimbursing them --
                                                           6
                                                              compensate for services rendered.
 7
           MR. MANGI: Object to the form. And are
                                                           7
                                                                 Q. Well, fair reimbursement would include an
 8
     you asking about all drugs?
                                                           8
                                                              element of profit to a pharmacy or a physician,
 9
        Q. -- would that influence Harvard Pilgrim's
                                                           9
                                                               correct?
10
     judgment in setting its reimbursement rates?
                                                          10
                                                                 A. It could, yes.
11
           MR. MANGI: Same objection.
                                                                 Q. Because Harvard Pilgrim certainly would
                                                          11
12
       A. Under -- and I can only speak in general
                                                              not consider a fair reimbursement to be
                                                          12
    terms. Understanding generally what the
13
                                                              reimbursement that was exactly equal to acquisition
                                                          13
    marketplace is and what the benchmarks are in the
14
                                                          14
                                                              costs, right, because then a pharmacy or provider
     marketplace, it could.
15
                                                          15
                                                              would be making no money?
       Q. Including the physicians' costs.
16
                                                                 A. That would be true -- I mean, again, I can
                                                          16
17
           MR. MANGI: Object to the form.
                                                          17
                                                              talk in general terms.
18
       A. Again, I don't know. I don't know how
                                                          18
                                                                 Q. Sure.
19
    we're defining physician costs. I can't answer
                                                          19
                                                                 A. It's very hard from my position to talk
20
    that.
                                                          20
                                                              about specific lines of business as it relates to
21
       Q. Okay. You don't have any information
                                                          21
                                                              reimbursement.
22
    concerning what physicians pay for the drugs, do
                                                          22
                                                                 Q. So, general terms.
                                                 Page 143
 1
    you?
                                                          1

 A. In general terms -- in general terms a

 2
       A. No.
                                                          2
                                                              health plan would recognize that there are overhead
 3
       Q. And so, as a result of not having that
                                                          3
                                                              costs that need to be covered as part of the
     information, you're not able to make judgments
 4
                                                          4
                                                              reimbursement equation.
    concerning Harvard Pilgrim's reimbursement rates
 5
                                                                 Q. Right. And in addition to covering
                                                          5
6
    based on the actual acquisition costs, are you?
                                                              overhead costs, businesses need to make money,
           MR. MANGI: Objection. Form. Foundation.
7
                                                          7
                                                              right? Pharmacies and providers need to make
8
       A. No.
                                                          8
                                                              money, and Harvard Pilgrim recognizes that fact in
9
           MR. NALVEN: Okay. Thank you. I have
                                                          9
                                                              the marketplace, right?
10
    nothing further.
                                                                     MR. NALVEN: Note my objection.
                                                          10
11
              REDIRECT EXAMINATION
                                                          11
12
    BY MR. MANGI:
                                                          12
                                                              know, the cost-plus margin, again, general
       Q. I have a few more questions, I'm afraid.
13
                                                              approach --
                                                          13
```

A. Again, I mean, I can talk about the -- you

Q. Uh-huh.

A. -- making money is a difficult concept for 15 16 me, being in a nonprofit. 17

Q. Okay. Let me rephrase the question then ---

A. Okay.

Q. -- then in a way that makes more sense. The cost element includes acquisition costs and

overhead costs and other costs?

37 (Pages 142 to 145)

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		_	
	Page 146		Page 148
1	A. Correct.	1	because of the nature, and it's not because of what
2	Q. Right?	2	Harvard Pilgrim does. It's not because of what
3	A. Uh-huh.	3	specific providers do. But the nature of what
4	Q. Now, Harvard Pilgrim recognizes that when	4	· · · · ·
1		ı	reimbursement is and how it's evolved over time,
5	reimbursing providers and pharmacies, a fair	5	that it's very difficult, within lines of business,
6	reimbursement would be an amount of reimbursement	6	to say and again, I'm going to keep using
7	that covers all of those costs and includes an	7	hospitals to make this generic but for
8	element of margin, right?	8	laboratory services, that what we pay for
9	A. Yes.	9	laboratory is an appropriate charge you know,
10	Q. Now, you understand that withdraw that.	10	cost plus margin for laboratory, for radiology,
11	We discussed earlier the reimbursement for drugs	11	it's it is, you know, a mix of services across
12	and the reimbursement that goes as an	12	the board. So
13	administration fee.	13	Q. I hear you.
14	A. Right.	14	A. Okay.
15	Q. Right? Do you have an understanding as to	15	· ·
	whether or not the administration fees that Harvard	l .	Q. But as a general proposition, it's fair to
16		16	say that in every case for to fairly reimburse
17	Pilgrim pays to providers are sufficient to cover	17	you are looking to cover cost, plus margin.
18	their overhead costs?	18	A. An appropriate margin, yeah.
19	MR. NALVEN: Objection.	19	Q. Okay. Now, in response to other questions
20	 I don't know specifically, no. 	20	from Mr. Nalven, you said that you have heard about
21	Q. Okay. If it transpired that the	21	manufacturer rebates, is that correct?
22	administration fees paid were inadequate	22	A. Yes.
1		!	
	Page 147		Page 149
1	Page 147 A. Uh-huh.	1	Page 149 O. You heard about manufacturer rebates and
1 2	A. Uh-huh.	1 2	Q. You heard about manufacturer rebates and
2	A. Uh-huh.Q to cover overhead costs	2	Q. You heard about manufacturer rebates and discounts to providers.
2	A. Uh-huh.Q to cover overhead costsA. Right.	2	Q. You heard about manufacturer rebates and discounts to providers. A. Again, I'm really sketchy. I mean, I know
2 3 4	 A. Uh-huh. Q to cover overhead costs A. Right. Q then for the reimbursement that Harvard 	2 3 4	Q. You heard about manufacturer rebates and discounts to providers. A. Again, I'm really sketchy. I mean, I know I've heard about it, but I don't know who and how
2 3 4 5	 A. Uh-huh. Q to cover overhead costs A. Right. Q then for the reimbursement that Harvard Pilgrim pays overall to be fair 	2 3 4 5	Q. You heard about manufacturer rebates and discounts to providers. A. Again, I'm really sketchy. I mean, I know I've heard about it, but I don't know who and how it works.
2 3 4 5 6	 A. Uh-huh. Q to cover overhead costs A. Right. Q then for the reimbursement that Harvard Pilgrim pays overall to be fair A. Uh-huh. 	2 3 4 5 6	Q. You heard about manufacturer rebates and discounts to providers. A. Again, I'm really sketchy. I mean, I know I've heard about it, but I don't know who and how it works. Q. Okay. It's fair to say that you know that
2 3 4 5 6 7	 A. Uh-huh. Q to cover overhead costs A. Right. Q then for the reimbursement that Harvard Pilgrim pays overall to be fair A. Uh-huh. Q the amount paid in reimbursement for 	2 3 4 5 6 7	Q. You heard about manufacturer rebates and discounts to providers. A. Again, I'm really sketchy. I mean, I know I've heard about it, but I don't know who and how it works. Q. Okay. It's fair to say that you know that manufacturers do contract with providers to give
2 3 4 5 6 7 8	 A. Uh-huh. Q to cover overhead costs A. Right. Q then for the reimbursement that Harvard Pilgrim pays overall to be fair A. Uh-huh. Q the amount paid in reimbursement for drugs would have to subsidize an inadequate 	2 3 4 5 6	Q. You heard about manufacturer rebates and discounts to providers. A. Again, I'm really sketchy. I mean, I know I've heard about it, but I don't know who and how it works. Q. Okay. It's fair to say that you know that manufacturers do contract with providers to give them rebates and discounts, but you don't know
2 3 4 5 6 7	 A. Uh-huh. Q to cover overhead costs A. Right. Q then for the reimbursement that Harvard Pilgrim pays overall to be fair A. Uh-huh. Q the amount paid in reimbursement for drugs would have to subsidize an inadequate administration fee, right? 	2 3 4 5 6 7	Q. You heard about manufacturer rebates and discounts to providers. A. Again, I'm really sketchy. I mean, I know I've heard about it, but I don't know who and how it works. Q. Okay. It's fair to say that you know that manufacturers do contract with providers to give
2 3 4 5 6 7 8	 A. Uh-huh. Q to cover overhead costs A. Right. Q then for the reimbursement that Harvard Pilgrim pays overall to be fair A. Uh-huh. Q the amount paid in reimbursement for drugs would have to subsidize an inadequate 	2 3 4 5 6 7 8	Q. You heard about manufacturer rebates and discounts to providers. A. Again, I'm really sketchy. I mean, I know I've heard about it, but I don't know who and how it works. Q. Okay. It's fair to say that you know that manufacturers do contract with providers to give them rebates and discounts, but you don't know
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Wellesley, MA

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1 who sets AWP? 1 Q. So, if a physician were committing a	crime
2 A. I again, I didn't know that it was set. 2 and billing for a drug that he had got as a f	ree 🚦
3 I don't know. 3 sample, Harvard Pilgrim would still reimburs	se him, 🚦
4 Q. Okay. So you have no idea who sets AWP. 4 but would hope that the authorities would do	atch up
5 A. Right. 5 with him, right?	
6 Q. You referred to AWP as being an industry 6 A. I think that's safe to say.	
7 Standard 7 Q. And Harvard Pilgrim doesn't have an	y 🌡
8 A. Yes. 8 knowledge about what providers' acquisition	n costs
9 Q. When you say that, do you understand that 9 are, right?	the second
10 it's stan dard of the industry to use AWP as a 10 A. No.	MCAN ME
11 reimbur sement benchmark, correct? 11 Q. Doesn't require them to disclose tho	se.
12 A. Yes. 12 A. No.	
13 MR. NALVEN: Objection. 13 Q. And if it learned that those were hig	her
14 Q. And you understand that it's standard in 14 or lower than it currently thinks they are, the	160
15 the industry to reimburse at a discount off AWP, 15 wouldn't change the fact that it reimburses	12
16 correct? 16 methodology, which is 95 percent of AWP?	CHARACO
17 A. Yes. 17 A. Correct.	er en
18 Q. Mr. Nalven asked you a bunch of questions 18 Q. Indeed, if it learned that in a particular	ılar 🖁
19 about OIG and Medicare. 19 instance physicians were getting a particular	I K
20 A. Uh-huh. 20 at a were getting a rebate or a discount	_ 5
Q. You're not an expert in OIG or Medicare, 21 manufacturer on a particular drug, that wo	139
22 are you? 22 change the fact that Harvard Pilgrim's stand	13
22 die you.	100.00
Page 151	Page 153
1 A. No. 1 across the board methodology is 95 percent	- 1
2 Q. So, you were just testifying about your 2 A. Correct.	7.4
3 general impressions, is that right? 3 MR. NALVEN: Objection.	
4 A. Based on previous experiences, yes. 4 MR. MANGI: That's it.	3886
5 Q. Okay. But you have no precise knowledge 5 MR. NALVEN: I have nothing further.	1
6 about what the role of OIG is in relation to 6 THE WITNESS: Okay. Great.	
7 Medicare. 7 (Whereupon the deposition ended at	
8 A. No. 8 12:52 p.m.)	
9 MR, NALVEN: Objection.	
10 Q. Now, then there were a whole bunch of 10	
11 questions about whether or not well, your 11	
l	
l	
[1	
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1	
140	
19 Q. Physicians' acquisition costs form no part 19	
20 of Harvard Pilgrim's reimbursement methodology, 20	
21 right? 21	
22 A. Correct. 22	
ł I	

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	Page 154	
1	Commo nwealth of Massachusetts	
2	Middles€x, ss.	
3	I, P. Jodi Ohnemus, Notary Public	
4	in and for the Commonwealth of Massachusetts,	
5	do here by certify that there came before me	
6	on the 20th day of October, 2004, the deponent	
7	herein, who was duly sworn by me; that the ensuing	
8	examination upon oath of the said deponent was	
9	reported stenographically by me and transcribed	
10	into typewriting under my direction and control;	
11	and that the within transcript is a true record of	
12	the questions asked and answers given at said	
13	deposition.	
14	I FURTHER CERTIFY that I am neither	·
15	attorney nor counsel for, nor related to or	
16	employed by any of the parties to the action	
17	in which this deposition is taken; and, further,	
18	that I am not a relative or employee of any	
19	attorney or financially interested in the outcome	
20	of the action.	
21	or the action.	
22		
24		
	Does 155	
1	Page 155	
1		
2	IN WITNESS WHEREOF I have hereunto set my	
2	IN WITNESS WHEREOF I have hereunto set my hand and affixed my seal of office this	
2 3 4	IN WITNESS WHEREOF I have hereunto set my	
2 3 4 5	IN WITNESS WHEREOF I have hereunto set my hand and affixed my seal of office this	
2 3 4	IN WITNESS WHEREOF I have hereunto set my hand and affixed my seal of office this	
2 3 4 5 6 7	IN WITNESS WHEREOF I have hereunto set my hand and affixed my seal of office this	
2 3 4 5 6 7 8	IN WITNESS WHEREOF I have hereunto set my hand and affixed my seal of office this 20th day of October, 2004, at Waltham.	
2 3 4 5 6 7 8 9	IN WITNESS WHEREOF I have hereunto set my hand and affixed my seal of office this 20th day of October, 2004, at Waltham. P. Jodi Ohnemus, RPR, RMR, CRR	
2 3 4 5 6 7 8 9	IN WITNESS WHEREOF I have hereunto set my hand and affixed my seal of office this 20th day of October, 2004, at Waltham. P. Jodi Ohnemus, RPR, RMR, CRR Notary Public,	
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